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Contract

## **EEAST - Freedom to Speak Up (24-T11)**

East of England Ambulance Service NHS Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077576

Procurement identifier (OCID): ocds-h6vhtk-055de4 ([view related notices](#))

Published 27 November 2025, 10:47am

### **Scope**

### **Reference**

C375499

### **Description**

The Contracting Authority is seeking to appoint a Freedom to Speak up Service (FTSU) provider to offer a confidential, impartial and responsive staff liaison support service to the Contracting Authority staff members across East of England Ambulance Service NHS Trust.

### **Commercial tool**

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried

over and new suppliers can bid.

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## **Framework**

### **Open framework scheme end date (estimated)**

12 August 2029

### **Maximum percentage fee charged to suppliers**

0%

### **Framework operation description**

As per the Tender documents

### **Award method when using the framework**

Either with or without competition

### **Contracting authorities that may use the framework**

All Ambulance Trust within the UK

All NHS Trusts within the UK

All NHS ICB's within the UK

## **Contract 1. EEAST - Freedom to Speak Up (24-T11)**

### **Supplier**

- [The Guardian Service](#)

### **Contract value**

- £800,000 excluding VAT
- £960,000 including VAT

Above the relevant threshold

### **Date signed**

13 August 2025

### **Contract dates**

- 14 August 2025 to 12 August 2029
- 3 years, 11 months, 30 days

### **Main procurement category**

Services

## **CPV classifications**

- 79414000 - Human resources management consultancy services

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

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## **Supplier**

### **The Guardian Service**

- Public Procurement Organisation Number: PHMT-9963-GBGJ

First Floor, 14-15 Berners Street,

London,

W1T 3LJ

United Kingdom

Email: [contact@theguardianservice.co.uk](mailto:contact@theguardianservice.co.uk)

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. EEAST - Freedom to Speak Up (24-T11)

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## Contracting authority

### East of England Ambulance Service NHS Trust

- Public Procurement Organisation Number: PBNZ-4155-WXBZ

Whiting Way

Melbourn

SG8 6EN

United Kingdom

Email: [tenders@eastamb.nhs.uk](mailto:tenders@eastamb.nhs.uk)

Website: <https://www.eastamb.nhs.uk/>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - central government