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Contract

QMinder Consultancy Support

LONDON METROPOLITAN UNIVERSITY

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077574

Procurement identifier (OCID): ocds-h6vhtk-05e9ee

Published 27 November 2025, 10:46am

Scope

Reference

LMU2025-1901

Description

The supplier shall provide a comprehensive Enquiry

Management Service to support students who experience

issues or require assistance related to hardware, mobile

services, or associated logistics. This service must be

designed to ensure a responsive, accessible, and student friendly experience.

Contract 1. QMinder Consultancy Support

Supplier

- QMINDER LIMITED

Contract value

- £26,000 excluding VAT
- £31,200 including VAT

Below the relevant threshold

Date signed

1 August 2025

Contract dates

- 1 August 2025 to 1 August 2026
- 1 year, 1 day

Main procurement category

Services

CPV classifications

- 71356200 - Technical assistance services
- 71356300 - Technical support services

Procedure

Procedure type

Below threshold - without competition

Supplier

QMINDER LIMITED

20-22 Wenlock Road

London

N1 7GU

United Kingdom

Email: info@qminder.com

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. QMinder Consultancy Support

Contracting authority

LONDON METROPOLITAN UNIVERSITY

- Companies House: 00974438
- Public Procurement Organisation Number: PWRV-6768-MQCM

London Metropolitan University

London

N7 8DB

United Kingdom

Email: strategic-procurement@londonmet.ac.uk

Website: <https://www.londonmet.ac.uk/>

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - sub-central government