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Contract

Term Service Contract for Reactive Repairs to Occupied Council Housing

East Riding of Yorkshire Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077496

Procurement identifier (OCID): ocds-h6vhtk-0547e6 ([view related notices](#))

Published 27 November 2025, 9:17am

Scope

Reference

CM179a

Description

To carry out various Reactive Repairs to occupied properties within the Council Housing stock located within the geographical boundaries of the East Riding of Yorkshire. This contract is separated into Lots by Geographical Area as below: Lot 1 (North) - £1,200,000 per annum/£7,200,000 overall Lot 2 (East) - £1,300,000 per annum/£7,800,000 overall Lot 3 (West) - £1,000,000 per annum/£6,000,000 overall Each area requires all objectives of the Reactive Repairs scope to be carried out within the specified area for that Lot. One supplier will be appointed to each Lot. Tenderers are invited to bid for one or more lots and but will only be appointed to a maximum of ONE lot if successful. The East Riding of Yorkshire Council owns and controls approximately 12,000 properties with more properties being added on a regular basis. The contract scope requires the successful supplier(s) to provide a qualified and experienced team to carry out all Reactive Repairs under Objectives 1-9, with the provision of a 24/7 Call-Out Service for Objectives 1, 2 & 3

for emergency response to attend at any applicable location in that specific lot, within the prescribed times. Working restrictions will apply

Contract 1. CM179a Term Service Contract for Reactive Repairs to Occupied Council Housing

Suppliers (3)

- GEO HOULTON & SONS LIMITED
- J. O'NEILL & CO. LIMITED
- WESTLINKS JOINERS & LOCKSMITHS LIMITED

Contract value

- £21,000,000 excluding VAT
- £25,200,000 including VAT

Above the relevant threshold

Date signed

17 November 2025

Contract dates

- 1 December 2025 to 30 November 2028

- Possible extension to 30 November 2031
- 6 years

Description of possible extension:

Initial 3 year term with 3 optional annual extensions

Main procurement category

Works

Additional procurement category

Services

CPV classifications

- 45000000 - Construction work
- 50000000 - Repair and maintenance services

Contract locations

- UK - United Kingdom

Key performance indicators

Name	Reporting frequency
Time	12 months
Cost	12 months
Quality	12 months

Signed contract documents

[CM179a Successful Award Lot 1 Geo Houltons 17112025_Redacted.pdf](#)

[CM179a Successful Award Lot 2 Westlinks 17112025_Redacted.pdf](#)

[CM179a Successful Award Lot 3 J ONeill 17112025_Redacted.pdf](#)

[CM179a Volume 1 Instructions to Tenderers 2025 v2.pdf](#)

[CM179a Volume 3 Tender Submission 2025 Lot 1 Geo Houlton_Redacted.pdf](#)

[CM179a Volume 3 Tender Submission 2025 Lot 2 Westlinks_Redacted.pdf](#)

[CM179a Volume 3 Tender Submission 2025 Lot 3 J ONeills_Redacted.pdf](#)

[CM179a Volume 2 Conditions of Contract 2025 v4.pdf](#)

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Suppliers

GEO HOULTON & SONS LIMITED

- Companies House: 01632717
- Public Procurement Organisation Number: PTVZ-5661-TRQL

Houlton

Hull

HU9 1BD

United Kingdom

Email: estimating@houlton.co.uk

Website: <http://www.houlton.co.uk>

Region: UKE11 - Kingston upon Hull, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. CM179a Term Service Contract for Reactive Repairs to Occupied Council Housing

J. O'NEILL & CO. LIMITED

- Companies House: 01837759
- Public Procurement Organisation Number: PVNX-6545-XHNQ

7 Bromley Street

Humberside

HU2 0PY

United Kingdom

Email: orders@joneills.org

Region: UKE11 - Kingston upon Hull, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. CM179a Term Service Contract for Reactive Repairs to Occupied Council Housing

WESTLINKS JOINERS & LOCKSMITHS LIMITED

- Companies House: 06816868
- Public Procurement Organisation Number: PQZM-8467-JLMW

159 Southcoates Avenue

Hull

HU9 3HF

United Kingdom

Email: admin@westlinks.co.uk

Website: <http://www.westlinks.co.uk>

Region: UKE11 - Kingston upon Hull, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. CM179a Term Service Contract for Reactive Repairs to Occupied Council Housing

Contracting authority

East Riding of Yorkshire Council

- Public Procurement Organisation Number: PZQH-9124-TMLN

Cross Street

Beverley

HU17 9BA

United Kingdom

Email: construction.management@eastriding.gov.uk

Region: UKE12 - East Riding of Yorkshire

Organisation type: Public authority - sub-central government