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Planning

Community Alcohol and Drug Recovery Services

Glasgow City Council

F21: Social and other specific services – public contracts

Prior information notice without call for competition

Notice identifier: 2025/S 000-077486

Procurement identifier (OCID): ocds-h6vhtk-05e9ca

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Section I: Contracting authority

I.1) Name and addresses

Glasgow City Council

40 John St, City Chambers

Glasgow

G2 1DU

Contact

Jennifer Ferguson

Email

gchscp_procurement@glasgow.gov.uk

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

www.glasgow.gov.uk

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00196

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Alcohol and Drug Recovery Services

Reference number

GCC006354SW

II.1.2) Main CPV code

- 85310000 - Social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Community Alcohol and Drug Recovery services will be delivered across Glasgow, offering multiple responses to individuals and their families. The services will offer flexibility to meet the needs of people who are at various stages of recovery, from people who are seeking initial support to address harmful use, right through to those who are in recovery and seek an abstinence-based support approach and support network.

Successful Community Alcohol and Drug Recovery Providers will work to provide a network of services designed with the fundamental aim to support individuals with their harmful alcohol and drug use. They will offer support to:

- Begin the recovery from harmful alcohol and drug use.
- Work with individuals to achieve and maintain abstinence.
- Build supportive and resilient relationships in families affected by others harmful alcohol and drug use.
- Maintain and sustain community living for those people with ARBD.

Full details of the requirements will be provided in the Service Specification upon publication of the tender documents. Please also note the Provider event detailed in the Additional Document attached to this notice.

The contract term will be for 4 years with the option of 2-year extension. Annual Value based on 25/26 Budget Lot 1 2,970,420 GBP, Lot 2 429,315 GBP, Lot 3 389,897 GBP, Lot 4 240,989 GBP. All Lots will be on a block funding basis on delivery of specified service volume.

II.1.5) Estimated total value

Value excluding VAT: £25,200,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Alcohol and Drug Counselling Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services
- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85311000 - Social work services with accommodation
- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Services will be delivered within the Glasgow area, across all HSCP Locality Areas (North West/North East and South)

II.2.4) Description of the procurement

Counselling services will be an early intervention to problematic alcohol and drug use and can divert people from statutory services. Services will be embedded as part of the recovery orientated system of care across Glasgow City, delivering at Tiers 2-3 of the National Framework.

The service will have screening methods to determine the best approach for the individual: delivering support, such as, Alcohol Brief Interventions (ABI) and Counselling work .

The service will deliver Brief Interventions to reduce harms from drugs, in particular cocaine, linking to the findings of the most up to Public Health Scotland's data evidence-based practice on interventions to reduce harms from Cocaine.

The service will deliver structured therapeutic sessions using common evidence-based approaches, such as: Motivational interviewing; Cognitive behavioural Therapy and Trauma Informed Therapy. This list is not exhaustive and more personalised approaches can be offered.

There is a requirement to have accommodation where services can be delivered and the service must also be able to offer more localised sessions in communities across the three locality areas in Glasgow.

Full details of the Lot 2 requirements will be provided in the Service Specification upon release of Tender Documents

II.2.14) Additional information

Lot 2 Services will be a single supplier award - this may also be a consortium/collaboration or Partnership.

II.2) Description

II.2.1) Title

Additional Requirements

Lot No

5

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services
- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85310000 - Social work services
- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Services will be delivered within the Glasgow area, across all HSCP Locality Areas (North West/North East and South)

II.2.4) Description of the procurement

Use of this Lot will be funding dependant and will rely upon new or additional funding being made available to the council and/or HSCP to meet specific service delivery outcomes.

Providers who are successfully awarded to Lot 5 will be part of a framework of suppliers. Whether the required outcomes for any new funding align with current service delivery models per Lot will be considered when determining call offs.

II.2.14) Additional information

Lot 5 will form a Framework of Providers, call offs will be made via Mini competition or Direct Award for any service requirements that arise as the result of additional funding becoming available.

II.2) Description

II.2.1) Title

Community Recovery Hubs

Lot No

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services
- 85311000 - Social work services with accommodation
- 85300000 - Social work and related services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Services will be delivered within the Glasgow area, across all HSCP Locality Areas (North West/North East and South)

II.2.4) Description of the procurement

Community Recovery Hubs

Development of a primary Community Recovery Hub in each geographical locality and be able to offer locality 'spoke models' of outreach support, in multiple community venues across Glasgow.

A range of methods should be available to achieve recovery goals, and provide abstinence support, with some examples provided below:

-Group work – structured sessions where individuals can share experiences, learn coping skills, build social connections, and support each other's recovery.

-Psychosocial Interventions – nonmedical approaches that address the psychological and social factors affecting an individual's well-being and recovery.

-Assertive Outreach may be required in some instances for individuals who require enhanced support for engagement in their Recovery Plan.

-Housing Support functions – where there is immediate risks to tenancy sustainment, support and signposting to the information and advice services.

Support, Treatment And Recovery Services (STARS)- this element of the Community Recovery Hub is for individuals, who are on established Medicated Assisted Treatment

(MAT) plans and identified by HSCP as low risk and stable. The service will offer recovery planning, signposting to relevant services, health and well-being checks.

The STARS element of the service will be a telephone-based support service due to the high volume of referrals and current open cases to continue support individuals with their recovery goals.

The service will deliver a scheduled programme of contact calls for all active cases and the STARS workers will link with individuals on their agreed recovery plan, with contact of a minimum of every 8 weeks.

Full details of the Lot 1 requirements will be provided in the Service Specification upon release of Tender Documents

II.2.14) Additional information

Lot 1 Services will be a single supplier award - this may also be a consortium/collaboration or Partnership.

II.2) Description

II.2.1) Title

Support to Families (affected by others alcohol and drug use)

Lot No

3

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services
- 85000000 - Health and social work services
- 85300000 - Social work and related services
- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Services will be delivered within the Glasgow area, across all HSCP Locality Areas (North West/North East and South)

II.2.4) Description of the procurement

The service will provide free and confidential practical advice, information and emotional support;-This service will be available to families affected by a family members harmful alcohol and drug use.

The service will be available to kinship carers and informal carers who have caring roles as a result of family members harmful alcohol and drug use. The service will offer short break/respite interventions (from 1 hour to maximum of 4hours) to children and young people (0-16)

The service must offer accommodation to deliver supports. In addition, be able to offer outreach surgery group support in local communities to widen accessibility and increase awareness of the service.

-The support will be delivered as group sessions and there will be limited 1:1 support sessions available where appropriate.

-The service will be a key component in the social recovery systems in Glasgow

-The service will be part of the recovery orientated system and be an integral part of recovery for all the family.

-The service will build and promote natural social networks of support for people to move onto more informal arrangements of support.

Full details of the Lot 3 requirements will be provided in the Service Specification upon release of Tender Documents

II.2.14) Additional information

Lot 3 Services will be awarded to one Provider - this may also be a consortium/collaboration or Partnership.

II.2) Description

II.2.1) Title

Alcohol Related Brain Damage (ARBD) Outreach Support Service

Lot No

4

II.2.2) Additional CPV code(s)

- 85312500 - Rehabilitation services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Services will be delivered within the Glasgow area, across all HSCP Locality Areas (North West/North East and South)

II.2.4) Description of the procurement

The outreach service will deliver a care and support service for people with a diagnosis of ARBD

The service will deliver flexible person-led support, tailored to each individual's stage of their ARBD diagnosis.

The service will promote improved cognitive functioning and provide support with daily living skills, physical health, mental wellbeing and independence to sustain community living.

The delivery of support will be in a person's own home or in their current accommodation setting.

There may be situations where in-reach transition support into the HSCP commissioned short term ARBD residential care homes is required, to support a move onto Community living.

Services will be available 7 days a week and will normally be blocks of support delivered daily or on agreed days as defined in the assessment of need provided by the HSCP's ARBD Team.

The service will focus on recovery potential and build on established routines by ensuring there are skilled staff who understand ARBD and recognise the impact and the recovery potential for an individual.

The service will implement a range of memory aids and look at the use of digital technology solutions to meet outcomes.

The service will work in partnership with the HSCP ARBD team and the Community Recovery services.

The role of community integration and social connection will require the service to have / develop knowledge and awareness of local communities, social networks and the community alcohol and drug recovery services.

Full details of the Lot 4 requirements will be provided in the Service Specification upon release of Tender Documents

II.2.14) Additional information

Lot 4 Services will be a single supplier award - this may also be a consortium/collaboration or Partnership.

II.3) Estimated date of publication of contract notice

14 January 2026

Section VI. Complementary information

VI.3) Additional information

An online Information Event (Talking Tender) relating to this Tender, Tender process and timescales is being hosted by the Supplier Development Programme on the 10th December at 14:00pm - 15:30pm. Bidders must register with the Supplier Development Programme to note their interest in attending this event. Please see the additional document for information on how to register.

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Tender Requirements in relation to Selection and Award criteria will be fully defined in the contract Notice and Tender Documentation once the Tender is published, which is expected to be on or around 14th January 2026.

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The main aspects for Bidders to consider are-

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Care Inspectorate Registration Requirements for Lot 1, Lot 3 and Lot 4. Requirements for Lot 5 are not defined at this time. Lot 2 does not require Care Inspectorate Registration.

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Where Care Inspectorate Registration is required, bidders will require to evidence a minimum of Grade three (3) or Good in their most recent Care Inspection Report for a relevant service.

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Bidders for Lot 2 will require to evidence that staff involved in the delivery of counselling services will hold a relevant counselling qualification and hold or be working towards the professional Accreditation for Counselling & Psychotherapy in Scotland (COSCA) or equivalent.

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Bidders will require to have or have access to, Property/appropriate spaces in which to deliver services as outlined in this notice and in future tender documentation.

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Bidders will require to meet minimum Health & Safety and Insurance requirements which will be defined in the Tender documentation.

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Bidders will require to confirm that all staff involved in the delivery of services (ALL LOTS) will undertake or commit to completing PVG checks (Protection of Vulnerable Groups Scheme).

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Membership to the Scottish Social Services Council (SSSC) will be required for relevant roles under Lot 1, Lot 3 and Lot 4.

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Lot 5 value and pricing requirements will be defined at the point of any funding being made available).

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NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at
https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=816331.

(SC Ref:816331)