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Tender

Portfolio, Programme and Project Management (P3M) System to support Asset Lifecycle and Capital Delivery

THAMES WATER UTILITIES LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-05e9a5

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Scope

Reference

FA2217

Description

Thames Water is initiating this procurement process to select the most capable and suitably qualified supplier to deliver a Portfolio, Programme, and Project Management (P3M) solution. The selected solution will form a core component of our future strategic investment framework, providing a fully integrated, end-to-end platform that will fundamentally enhance how we plan, manage, and execute asset investment programmes across the water sector.

The envisioned P3M solution will leverage advanced technologies to support strategic alignment, optimise resource utilisation, and improve delivery performance. It is expected to enable consistent achievement of project outcomes, -delivered on time and within

budget, -while contributing to Thames Water's broader objectives, including sustainability and carbon neutrality.

Furthermore, the solution must integrate effectively with existing internal systems and external delivery partners, utilising data across the asset lifecycle to foster collaboration, ensure compliance with regulatory requirements, and reinforce the resilience of our critical infrastructure.

This process is solely focused on the product selection. A future procurement process will be initiated to identify a partner to implement the chosen offering.

Thames Water reserves the right to refine the award criteria. Please note that the deadline for asking for access to the PSQ & submitting of the PSQ is 22 December 2025, at 10 am.

Commercial tool

Establishes a framework

Total value (estimated)

- £700,000 excluding VAT
- £840,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 28 February 2034
- 7 years, 11 months

Description of possible extension:

Thames Water envisages that the contract will be awarded for an initial term of 3 years with options to extend by 1 year or longer, up to a maximum overall term of 8 years.

Options

The right to additional purchases while the contract is valid.

If there is new functionality added to the product and/or if different support/maintenance is needed.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKI - London
- UKJ - South East (England)

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Initial product purchase and annual renewal of software licence maintenance based on agreed calculation method.

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Participation

Legal and financial capacity conditions of participation

As defined in the PSQ document.

Technical ability conditions of participation

As defined in the PSQ document.

Submission

Enquiry deadline

4 December 2025, 10:00am

Submission type

Requests to participate

Deadline for requests to participate

22 December 2025, 10:00am

Submission address and any special instructions

To gain access to the PSQ documents, please fill out the details on this form;

<https://forms.office.com/e/RUxiHhpD0J>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 March 2026

Award criteria

Name	Description	Type	Weighting
Technical - Functionality of Solution	Meeting all the mandatory functional requirements. Meeting all or most of the desirable functional requirements.	Quality	50%
Commercial - Total Price of application acquisition including three years of maintenance/support	Fit for purpose, meeting all or most of functional requirements.	Price	30%
Current Installed Base	Demonstrable customer base operating in a similar environment to TWUL and quality of references provided.	Quality	20%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

After this notice is issued, the minimum time period will be allowed for suppliers to register their interest by completing this PSQ.

Once submissions have been received and evaluated against the conditions of participation, including legal, financial and technical criteria, a shortlist of preferred suppliers will be invited to respond to the ITN. The ITN process is expected to commence in early/mid January 2026.

After ITN submissions are received and reviewed, preferred suppliers will be invited to present their offering to the stakeholders to illustrate how they meet the ITN requirements and clarify their commercial response.

Supplier selection is expected to be completed before the end of February 2026.

Contracting authority

THAMES WATER UTILITIES LIMITED

- Companies House: 02366661
- Public Procurement Organisation Number: PNQQ-4647-DTCV

Clearwater Court

Reading

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United Kingdom

Email: procurement.supportcentre@thameswater.co.uk

Website: <https://www.thameswater.co.uk/>

Region: UKJ11 - Berkshire

Organisation type: Private utility