This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/077405-2025">https://www.find-tender.service.gov.uk/Notice/077405-2025</a>

Contract

# **Fidelity Assurance**

Department for Work & Pensions

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-077405

Procurement identifier (OCID): ocds-h6vhtk-04eaa0 (view related notices)

Published 26 November 2025, 4:07pm

### Scope

#### Reference

ITT 22170

### **Description**

Connect to Work will be delivered using two of the most recognised quality standards for supported employment: Individual Placement Support (IPS) and Supported Employment Quality Framework (SEQF). The Fidelity Assurance requirement supplements the delivery of Connect to Work by supporting delivery partners in following the requirements of the IPS and SEQF supported employment models. Both models have Fidelity Scales. The Fidelity Assurance Supplier will be required to deliver the Fidelity Assurance services across England and Wales.

DWP will fund delivery of the Fidelity Assurance requirement for IPS and SEQF through one contract. The Authority has considered whether the Fidelity Assurance services could reasonably be supplied under more than one contract by dividing the procurement into lots based on geographical area. The Authority has concluded that splitting the procurement into lots could make the requirement disproportionately expensive to

manage and increase the technical risk to deliver the requirement.

The Authority is awarding a public contract under section 19 of the Procurement Act 2023. The award of that public contract was through an open procedure in accordance with section 20(1) and (2)(a) of the PA 2023, The procurement for the award of that public contract was conducted in accordance with sections 20(1) and (2)(a) the Procurement Act 2023 as an open procedure for the award of a light touch contract.

The redacted Fidelity Assurance contract and schedules can be accessed, free of charge, via the following link

https://dwp2.my.salesforce.com/sfc/p/QH00000FUqLV/a/dO0000009w81/PqEE3pdwSpioNJVIXeD9sDqAbGuZnrsbhpfK9ozw2J0

# **Contract 1. Fidelity Assurance**

# **Supplier**

Social Finance Limited

#### Contract value

- £11,750,000 excluding VAT
- £14,100,000 including VAT

Above the relevant threshold

## **Date signed**

31 July 2025

#### **Contract dates**

- 1 August 2025 to 31 March 2030
- Possible extension to 31 March 2032
- 6 years, 8 months

Description of possible extension:

The contract value stated on this UK7 - Contract Details Notice of £11,750,000 excluding VAT represents the total value of the contract and includes any potential extensions of up to 24 months. The initial contract value is £7,749,981 excluding VAT.

### Main procurement category

Services

### **CPV** classifications

- 80000000 Education and training services
- 75112000 Administrative services for business operations
- 75121000 Administrative educational services
- 75122000 Administrative healthcare services

#### **Contract locations**

- UKC North East (England)
- UKD North West (England)
- UKE Yorkshire and the Humber

- UKF East Midlands (England)
- UKG West Midlands (England)
- UKH East of England
- UKI London
- UKJ South East (England)
- UKK South West (England)
- UKL Wales

## Other information

## **Applicable trade agreements**

• Government Procurement Agreement (GPA)

# Conflicts assessment prepared/revised

Yes

# **Procedure**

## **Procedure type**

Open procedure

### Special regime

Light touch

# **Supplier**

#### **Social Finance Limited**

• Companies House: 06402143

• Public Procurement Organisation Number: PHGL-6481-HVBL

3rd Floor, Colechurch House London Bridge Walk

London

SE1 2SX

**United Kingdom** 

Email: tenders@socialfinance.org.uk

Website: https://www.socialfinance.org.uk

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Fidelity Assurance

# **Contracting authority**

## **Department for Work & Pensions**

• Public Procurement Organisation Number: PJCP-7274-TLRQ

Caxton House, 6-12 Tothill Street, London, SW1H 9NA

London

SW1H 9NA

**United Kingdom** 

Email: <a href="mailto:cd.fidelityassurance@dwp.gov.uk">cd.fidelityassurance@dwp.gov.uk</a>

Website: <a href="https://www.gov.uk/government/organisations/department-for-work-pensions">https://www.gov.uk/government/organisations/department-for-work-pensions</a>

Region: UKI32 - Westminster

Organisation type: Public authority - central government