

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/077405-2025>

Contract

Fidelity Assurance

Department for Work & Pensions

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077405

Procurement identifier (OCID): ocids-h6vhtk-04eaa0 ([view related notices](#))

Published 26 November 2025, 4:07pm

Scope

Reference

ITT_22170

Description

Connect to Work will be delivered using two of the most recognised quality standards for supported employment: Individual Placement Support (IPS) and Supported Employment Quality Framework (SEQF). The Fidelity Assurance requirement supplements the delivery of Connect to Work by supporting delivery partners in following the requirements of the IPS and SEQF supported employment models. Both models have Fidelity Scales. The Fidelity Assurance Supplier will be required to deliver the Fidelity Assurance services across England and Wales.

DWP will fund delivery of the Fidelity Assurance requirement for IPS and SEQF through one contract. The Authority has considered whether the Fidelity Assurance services could reasonably be supplied under more than one contract by dividing the procurement into lots based on geographical area. The Authority has concluded that splitting the procurement into lots could make the requirement disproportionately expensive to

manage and increase the technical risk to deliver the requirement.

The Authority is awarding a public contract under section 19 of the Procurement Act 2023. The award of that public contract was through an open procedure in accordance with section 20(1) and (2)(a) of the PA 2023, The procurement for the award of that public contract was conducted in accordance with sections 20(1) and (2)(a) the Procurement Act 2023 as an open procedure for the award of a light touch contract.

The redacted Fidelity Assurance contract and schedules can be accessed, free of charge, via the following link

<https://dwp2.my.salesforce.com/sfc/p/QH00000FUqLV/a/dO0000009w81/PqEE3pdwSpioNJVIXeD9sDqAbGuZnrshpfK9ozw2J0>

Contract 1. Fidelity Assurance

Supplier

- [Social Finance Limited](#)

Contract value

- £11,750,000 excluding VAT
- £14,100,000 including VAT

Above the relevant threshold

Date signed

31 July 2025

Contract dates

- 1 August 2025 to 31 March 2030
- Possible extension to 31 March 2032
- 6 years, 8 months

Description of possible extension:

The contract value stated on this UK7 - Contract Details Notice of £11,750,000 excluding VAT represents the total value of the contract and includes any potential extensions of up to 24 months. The initial contract value is £7,749,981 excluding VAT.

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services
- 75112000 - Administrative services for business operations
- 75121000 - Administrative educational services
- 75122000 - Administrative healthcare services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

Social Finance Limited

- Companies House: 06402143
- Public Procurement Organisation Number: PHGL-6481-HVBL

3rd Floor, Colechurch House London Bridge Walk

London

SE1 2SX

United Kingdom

Email: tenders@socialfinance.org.uk

Website: <https://www.socialfinance.org.uk>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Fidelity Assurance

Contracting authority

Department for Work & Pensions

- Public Procurement Organisation Number: PJCP-7274-TLRQ

Caxton House, 6-12 Tothill Street, London, SW1H 9NA

London

SW1H 9NA

United Kingdom

Email: cd.fidelityassurance@dwp.gov.uk

Website: <https://www.gov.uk/government/organisations/department-for-work-pensions>

Region: UKI32 - Westminster

Organisation type: Public authority - central government