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Award

## Contract for Print and Digital Delivery Fulfilment Services

Gateshead Borough Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077340

Procurement identifier (OCID): ocds-h6vhtk-05494f ([view related notices](#))

Published 26 November 2025, 3:01pm

### Scope

### Reference

OPEN20251053

### Description

Contract to provide a mailing fulfilment service for the printing and digital delivery of its Revenues, Benefits, Financial Assessments, Direct Payments, Housing and Exchequers documents.

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### Contract 2

## **Supplier**

- CRITIQOM LIMITED

## **Contract value**

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

## **Award decision date**

14 October 2025

## **Date assessment summaries were sent to tenderers**

14 October 2025

## **Standstill period**

- End: 8 December 2025
- 8 working days

## **Earliest date the contract will be signed**

9 December 2025

## **Contract dates (estimated)**

- 9 December 2025 to 6 December 2028

- Possible extension to 6 December 2030
- 4 years, 11 months, 29 days

Description of possible extension:

2x 12-month optional extensions

## **Main procurement category**

Services

## **CPV classifications**

- 64000000 - Postal and telecommunications services

## **Contract locations**

- UKC - North East (England)

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## **Information about tenders**

- 5 tenders received
- 5 tenders assessed in the final stage:
  - 4 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

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## Supplier

### CRITIQOM LIMITED

- Companies House: SC160484
- Public Procurement Organisation Number: PMDV-1445-NQRL

Document House

Strathclyde Business Park

ML4 3NJ

United Kingdom

Email: [bidteam@adaresec.com](mailto:bidteam@adaresec.com)

Website: <http://www.mailmetrics.com>

Region: UKM84 - North Lanarkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2

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## **Contracting authority**

### **Gateshead Borough Council**

- UK Register of Learning Providers (UKPRN number): 10002639
- Public Procurement Organisation Number: PPGY-1151-NJQN

Civic Centre, Regent Terrace

Gateshead

NE8 1HH

United Kingdom

Email: [procurement@gateshead.gov.uk](mailto:procurement@gateshead.gov.uk)

Website: <https://www.gateshead.gov.uk/article/31230/Learning-and-Skills>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government