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Tender

Family Support and Host Volunteers

BIRMINGHAM CHILDREN'S TRUST COMMUNITY INTEREST COMPANY

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077335

Procurement identifier (OCID): ocds-h6vhtk-05e96a

Published 26 November 2025, 2:57pm

Scope

Reference

2603FAMABO

Description

The commissioned service will provide a whole family, targeted, early intervention support service to families and care leavers on a city-wide basis.

The service will comprise of two support elements

- whole family support including hosting
- care-leaver support

Whole family support

The commissioned service will support parents and families by giving them the time and encouragement to address needs which may lead to further issues such as, but not limited to, neglect, poor mental or physical illness, addiction, homelessness, serious

financial difficulties or relationship breakdown.

The commissioned service will work with families with multiple needs for a minimum of six months and up to 12 months. These families will be identified by Birmingham Children's Trust who will connect them with volunteers who will provide support and build positive relationships leading to improved outcomes for vulnerable children and families.

The commissioned service will work with families who have complex / significant needs as specified in Birmingham's Right Help, Right Time (RHRT) model of delivering effective support for children and families in Birmingham.

The hosting element of this service will allow short hosting stays for parents and their children. This may be regular planned stays provided as part of a package of support or may be emergency hosting for an unanticipated family crisis. Families receiving a hosting service will have access to the service for up to a period of 28 days per annum.

The aims of the hosting will be made clear at the point of referral together with the parent and referrer, with an estimated duration of the stay.

The hosting service will be for parent and children joint stays. An exception may be considered for a stay for a sole child/ren but will require an approved risk assessment.

The broad aims of the hosting will focus on one or more of the following:

- Building parenting capacity within the family unit to support them to live safe and healthy lives
- Providing practical support, advice and guidance, nurturing the parent into their parenting role
- Building self-confidence and resilience in mother's parenting role
- Support to the parent in settling their child(ren) into positive routines
- Modelling and advising on positive parenting strategies
- Feeding in to parenting assessments but not undertaking parenting assessments

The commissioned service will supply bespoke packages of support, delivered through a network of volunteers providing support to families in crisis or in need, that helps build protective factors and family resilience. Additionally, there will be provision of a Therapeutic Parenting coach who will support families where this is identified as a need.

Care leaver support

The commissioned service will provide full volunteer support to care leavers and there is an expectation that the volunteer relationship will form part of the long-term support structure around the care leaver.

The definition of a care leaver is: a person who has been in the care of a local authority for at least 13 weeks since the age of 14 and was in care on or after their 16th birthday. This care can include foster care, residential care, or other arrangements. They are entitled to ongoing help and support from their local authority after leaving care.

The key aims of the commissioned service are:

- to help in avoiding admission into local authority care for young people
- to reduce isolation for families and young people
- to broaden support networks for families and care-leavers
- to change the intervention level of BCT
- to reduce the likelihood of re-referral into BCT
- to improve the mental health of care-leavers
- to increase the uptake of education, employment and training of care-leavers
- to decrease criminal activity of care-leavers

The duration of the contract will be three years, with the option to extend for up to two years (3 + 1 + 1), commencing on 1st April 2026.

The contract value for the year is £198,000.

The contract will be reviewed on an annual basis with a break clause after March 2027, and each subsequent year; with the continuation of the contract based on funding availability and performance.

The Trust will be using its free to use e-tendering system (in-tend) for the administration of this procurement process and potential suppliers must register with the system to be able to express an interest. If you wish to express an interest in this opportunity, please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be able to log on which will enable you to download all relevant quotation documentation.

If you are unable to register with In-tend or have any questions or problems on how to use

this web site please either email us at: etendering@birmingham.gov.uk

Your completed tender submission should be returned by noon on 9th January 2026 via the 'in-tend' system <https://in-tendhost.co.uk/birminghamcc>

Total value (estimated)

- £990,000 excluding VAT
- £1,188,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

1 + 1

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services
- 85300000 - Social work and related services

- 85310000 - Social work services
- 85311300 - Welfare services for children and young people
- 85320000 - Social services
- 85321000 - Administrative social services
- 98000000 - Other community, social and personal services

Contract locations

- UKG31 - Birmingham

Submission

Enquiry deadline

12 December 2025, 5:00pm

Submission type

Tenders

Tender submission deadline

9 January 2026, 12:00pm

Submission address and any special instructions

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able to express an interest. If you wish to express an interest in this opportunity please click on the following link to access <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register. You will then be able to log on which will enable you to download all relevant Invitation to Tender (ITT) documentation. If you are unable to register with In-tend or have any questions or problems on how to use this web site please either email us at: etendering@birmingham.gov.uk

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

5 February 2026

Award criteria

Name	Type
Evidence-Based Interventions	Quality
Recruitment and Training	Quality
Service Delivery	Quality
Service User Engagement	Quality
Performance monitoring	Quality

Weighting description

Tenders will be assessed using the quality / social value / price in accordance with a pre-determined assessment model. The quality element will account for 60%, social value

10% and price 30%.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

Please see Invitation to Tenderers (ITT)

Contracting authority

BIRMINGHAM CHILDREN'S TRUST COMMUNITY INTEREST COMPANY

- Companies House: 10762047

1 Avenue Road

Birmingham

B6 4DU

United Kingdom

Email: ProcurementTeam@birminghamchildrenstrust.co.uk

Website: <http://www.in-tendhost.co.uk/birminghamcc>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government