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Award

Video Management System Upgrade

STOCKPORT HOMES LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077282

Procurement identifier (OCID): ocds-h6vhtk-05e945 ([view related notices](#))

Published 26 November 2025, 1:55pm

Scope

Reference

SHL2025 043

Description

Upgrade to existing control room video management system software and hardware.

Contract 1

Supplier

- REFLEX SYSTEMS LIMITED

Contract value

- £334,705.38 excluding VAT
- £401,646.46 including VAT

Above the relevant threshold

Earliest date the contract will be signed

8 December 2025

Contract dates (estimated)

- 8 December 2025 to 31 March 2026
- 3 months, 24 days

Main procurement category

Works

CPV classifications

- 45317000 - Other electrical installation work

Contract locations

- UKC - North East (England)

- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

Section 41 schedule 5(7) of PA2023 permits a direct award in the case of additional goods, services or works if the following conditions are met in relation to the public contract-

(a) A change in supplier would result in the contracting authority receiving goods, services, works that are different from, or incompatible with, the existing goods, services or works, and

(b) The difference or incompatibility would result in disproportionate technical difficulties in operational or maintenance.

Stockport Homes require a software upgrade to existing video management system.

This essential software upgrade is considered to be required from this supplier to ensure continuity of security service operations, specifically for enhanced customer and wider borough safety and urgent nature of services (given the instability of existing product being at 'end of life' and unsupported). The absence of competition is not the artificial narrowing of the parameters of the procurement.

Supplier

REFLEX SYSTEMS LIMITED

- Companies House: 02116908
- Public Procurement Organisation Number: PTZV-6975-DLMP

Reflex House Lowton Way

Hellaby Rotherham

S66 8RY

United Kingdom

Email: sales@reflexsystems.co.uk

Website: <http://www.reflexsystems.co.uk>

Region: UKE31 - Barnsley, Doncaster and Rotherham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

STOCKPORT HOMES LIMITED

- Companies House: 04521257
- Public Procurement Organisation Number: PZCB-8975-GCTL

Cornerstone, 2 Edward Street

Stockport

SK1 3NQ

United Kingdom

Email: procurementshl@stockporthomes.org

Website: <http://www.stockporthomes.org>

Region: UKD35 - Greater Manchester South East

Organisation type: Public authority - sub-central government