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Award

Support & Maintenance of legacy Systems

NHS Resolution

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077280

Procurement identifier (OCID): ocds-h6vhtk-05e91f ([view related notices](#))

Published 26 November 2025, 1:52pm

Scope

Reference

NHSR_450

Description

Support & Maintenance of legacy Case Management Systems

Contract 1. Support & Maintenance of legacy Systems

Supplier

- Dorset Software Services Limited Contract Usage greenyellow Risk Score 0% Current End Date 31/05/2026 Proximity proximity to end of contract Tabs Details Team Variations Expenditure Savings & Benefits Performance & Issues Documents Publishing Other Co

Contract value

- £437,808 excluding VAT
- £525,369.60 including VAT

Above the relevant threshold

Award decision date

26 November 2025

Standstill period

- End: 8 December 2025
- 8 working days

Earliest date the contract will be signed

9 December 2025

Contract dates (estimated)

- 9 December 2025 to 31 May 2026
- Possible extension to 30 November 2026

- 11 months, 23 days

Description of possible extension:

Up to 30/11/2026

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Procedure

Procedure type

Direct award

Supplier

**Dorset Software Services Limited Contract Usage greenyellow Risk Score 0% Current End Date 31/05/2026 Proximity proximity to end of contract
Tabs Details Team Variations Expenditure Savings & Benefits Performance & Issues Documents Publishing Other Co**

- Companies House: 02150469

Corbiere House, New Quay Road,

Poole

BH15 4AF

United Kingdom

Email: sales@dorsetsoftware.com

Region: UKK24 - Bournemouth, Christchurch and Poole

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Support & Maintenance of legacy Systems

Contracting authority

NHS Resolution

- Public Procurement Organisation Number: PPZC-7945-VBHW

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

United Kingdom

Contact name: Procurement & Contracts

Email: nhsr.procurement@nhs.net

Website: <https://www.resolution.nhs.uk/>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government