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Tender

Provision of Case Management Software for Substance misuse services and NDTMS

Kingston Upon Hull City Council

F02: Contract notice

Notice identifier: 2025/S 000-077266

Procurement identifier (OCID): ocds-h6vhtk-05e93f

Published 26 November 2025, 1:34pm

Section I: Contracting authority

I.1) Name and addresses

Kingston Upon Hull City Council

The Guildhall, Alfred Gelder Street,

Hull

HU11AA

Email

joe.scarfe@hullcc.gov.uk

Country

United Kingdom

Region code

UKE11 - Kingston upon Hull, City of

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

http://www.hull.gov.uk

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

http://www.hull.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Case Management Software for Substance misuse services and NDTMS

II.1.2) Main CPV code

• 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Case Management software for Substance misuse services and NDTMS, awarded through the G-Cloud 14 Framework Agreement (RM1557.14) for a period of 2 years with the option to extended for 2 further periods of 12 months.

II.1.5) Estimated total value

Value excluding VAT: £35,866

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UKE11 - Kingston upon Hull, City of

II.2.4) Description of the procurement

Provision of Case Management software for Substance misuse services and NDTMS, awarded through the G-Cloud 14 Framework Agreement (RM1557.14) for a period of 2 years with the option to extended for 2 further periods of 12 months.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for 2 periods of 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

27 November 2025

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Hull City Council

Kingston upon Hull

Country

United Kingdom