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Award

Support & Maintenance of legacy Systems

NHS Resolution

UK5: Transparency notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-077211

Procurement identifier (OCID): ocds-h6vhtk-05e91f (view related notices)

Published 26 November 2025, 12:27pm

Scope

Reference

NHSR_450

Description

Support & Maintenance of legacy Case Management Systems

Contract 1. Support & Maintenance of legacy Systems

Suppliers

Supplier not yet selected

Contract value

- £437,808 excluding VAT
- £525,369.60 including VAT

Above the relevant threshold

Earliest date the contract will be signed

9 December 2025

Contract dates (estimated)

- 9 December 2025 to 31 May 2026
- Possible extension to 30 November 2026
- 11 months, 23 days

Description of possible extension:

Up to 30/11/2026

Main procurement category

Services

CPV classifications

• 72000000 - IT services: consulting, software development, Internet and support
Other information
Conflicts assessment prepared/revised
Yes
Procedure
Procedure type
Direct award
Direct award justification
Single supplier - technical reasons
The following conditions are met in relation to the public contract-
(a)due to an absence of competition for technical reasons, only a particular supplier can supply the goods, services or works required, and
(b)there are no reasonable alternatives to those goods, services or works.

Contracting authority

NHS Resolution

• Public Procurement Organisation Number: PPZC-7945-VBHW

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

United Kingdom

Contact name: Procurement & Contracts

Email: nhsr.procurement@nhs.net

Website: https://www.resolution.nhs.uk/

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government