

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/077211-2025>

Award

Support & Maintenance of legacy Systems

NHS Resolution

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077211

Procurement identifier (OCID): ocds-h6vhtk-05e91f ([view related notices](#))

Published 26 November 2025, 12:27pm

Scope

Reference

NHSR_450

Description

Support & Maintenance of legacy Case Management Systems

Contract 1. Support & Maintenance of legacy Systems

Suppliers

Supplier not yet selected

Contract value

- £437,808 excluding VAT
- £525,369.60 including VAT

Above the relevant threshold

Earliest date the contract will be signed

9 December 2025

Contract dates (estimated)

- 9 December 2025 to 31 May 2026
- Possible extension to 30 November 2026
- 11 months, 23 days

Description of possible extension:

Up to 30/11/2026

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

The following conditions are met in relation to the public contract—

(a) due to an absence of competition for technical reasons, only a particular supplier can supply the goods, services or works required, and

(b) there are no reasonable alternatives to those goods, services or works.

Contracting authority

NHS Resolution

- Public Procurement Organisation Number: PPZC-7945-VBHW

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

United Kingdom

Contact name: Procurement & Contracts

Email: nhsr.procurement@nhs.net

Website: <https://www.resolution.nhs.uk/>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government