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Contract

George Park and Ride Terminal Operator

Plymouth City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077208

Procurement identifier (OCID): ocds-h6vhtk-05e91d

Published 26 November 2025, 12:23pm

Scope

Reference

27562

Description

The George Park and Ride Terminal Building was opened in 2006 to provide a waiting area, toilet facilities and passenger information for those using the Park and Ride services or any other bus services operating from the site.

Prior to the pandemic, the Park and Ride operator had taken on responsibility for staffing the site on a commercial basis. However, given the impact of the pandemic on the bus industry, the park and ride operator is no longer able to offer this service, and the building was closed for 21 months from March 2020 until January 2022 when the decision was taken in the face of mounting criticism by park and ride users who were effectively locked out of the building, to seek tenders to provide a staff presence in the building.

However, due to the current contract ending in August 2025 it is the intention of the Council to do another tender for a period of nineteen months.

Given the length of time the building had been closed previously, it is not in the Council's interest to allow the terminal building to close again for any extended period of time.

Contract 1

Supplier

- PLYMOUTH CITYBUS LIMITED

Contract value

- £101,490 excluding VAT
- £121,788 including VAT

Below the relevant threshold

Date signed

27 August 2025

Contract dates

- 1 November 2025 to 31 January 2027
- 1 year, 3 months

Main procurement category

Services

CPV classifications

- 63721500 - Passenger terminal operation services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Signed contract documents

[20251002 Contract Agreement PH Sgned.docx](#)

Procedure

Procedure type

Below threshold - limited competition

Supplier

PLYMOUTH CITYBUS LIMITED

- Companies House: 02004966
- Public Procurement Organisation Number: PDHJ-7528-RMMM

3rd Floor

Newcastle Upon Tyne

NE1 6EE

United Kingdom

Email: mark.collins@gosouthwest.co.uk

Website: <http://www.plymouthbus.co.uk>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Plymouth City Council

- Public Procurement Organisation Number: PBQP-8499-TLMP

Ballard House, West Hoe Road

Plymouth

PL1 3BJ

United Kingdom

Email: procurement@plymouth.gov.uk

Website: <http://www.plymouth.gov.uk>

Region: UKK41 - Plymouth

Organisation type: Public authority - sub-central government