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Award

## Medication Administration Service

Milton Keynes City Council

CENTRAL AND NORTH WEST LONDON NHS FOUNDATION TRUST

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077198

Procurement identifier (OCID): ocds-h6vhtk-0547d7 ([view related notices](#))

Published 26 November 2025, 12:10pm

## Scope

## Reference

2025-097

## Description

Milton Keynes City Council ('the Council') is currently out to tender for the provision of a Medication Administration Service.

Central and North West London NHS Foundation Trust and Milton Keynes City Council are working together to commission Medication Administration services for residents in Milton Keynes, where requiring support to safely administer their medication is an identified need.

Medicines support is any support that enables a person to manage their medicines. This covers prompting or reminding people to take their medicines; helping people remove medicines from packaging; and administering some or all of a person's medicines.

Referrals for the service will come from CNWL District Nurse team only and could be

located anywhere within Milton Keynes.

Any prospective Providers will be registered with CQC, with the registered office located in Milton Keynes. The provider will be rated 'Good' or 'Outstanding' in all domains (safe, effective, caring, responsive and well led) at their most recent inspection. There must be no CQC enforcement notices in place.

This procurement is being run via the open procedure under the Light Touch Regime.

The Council proposes to enter into a contract that will be for an initial term of 3 years with an option for the Council to extend for 2 years with the successful tenderer (Service Provider).

Tender submissions must be returned electronically via the Authorities e-tendering portal In-Tend: <https://in-tendhost.co.uk/milton-keynes/aspx/Home> as per the prescribed instructions in the tender documentation.

Deadline for submissions of the tender will be 12 Noon on the 21st August 2025.

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## **Contract 1. Medication Administration Service**

### **Supplier**

- HANDS IN HARMONY HOME CARE SERVICES LIMITED

### **Contract value**

- £1,311,557.08 excluding VAT
- £1,311,557.08 including VAT

Above the relevant threshold

**Award decision date**

11 November 2025

**Date assessment summaries were sent to tenderers**

26 November 2025

**Standstill period**

- End: 8 December 2025
- 8 working days

**Earliest date the contract will be signed**

19 December 2025

**Contract dates (estimated)**

- 26 January 2026 to 25 January 2029
- Possible extension to 25 January 2031
- 5 years

Description of possible extension:

2 year optional extension

## **Main procurement category**

Services

## **CPV classifications**

- 85312000 - Social work services without accommodation

## **Contract locations**

- UKJ12 - Milton Keynes

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## **Information about tenders**

- 10 tenders received
- 7 tenders assessed in the final stage:
  - 7 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 6 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

## **Special regime**

Light touch

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## **Supplier**

### **HANDS IN HARMONY HOME CARE SERVICES LIMITED**

- Companies House: 06661909
- Public Procurement Organisation Number: PJBC-5348-GWRY

6 Warren Yard

Milton Keynes

MK12 5NW

United Kingdom

Email: [info@handsinharmony.co.uk](mailto:info@handsinharmony.co.uk)

Website: <http://www.handsinharmony.co.uk>

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

Terence Christopher Turner: July 1960 - Director

Contract 1. Medication Administration Service

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## Contracting authorities

### **Milton Keynes City Council**

- Public Procurement Organisation Number: PLDZ-6131-PWZH

Civic Offices, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

United Kingdom

Contact name: Procurement Team

Telephone: 01908 691691

Email: [corporateprocurement@milton-keynes.gov.uk](mailto:corporateprocurement@milton-keynes.gov.uk)

Website: <https://www.milton-keynes.gov.uk/>

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government

**CENTRAL AND NORTH WEST LONDON NHS FOUNDATION TRUST**

- NHS Organisation Data Service: RV3
- Public Procurement Organisation Number: PQNQ-2236-WRPR

Trust Headquarters 350 Euston Road, Regent's Place

London

NW1 3AX

United Kingdom

Email: [cnwl.bids.cnwl@nhs.net](mailto:cnwl.bids.cnwl@nhs.net)

Website: <http://www.cnwl.nhs.uk/>

Region: UKI31 - Camden and City of London

Organisation type: Public authority - sub-central government

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## Contact organisation

Contact Milton Keynes City Council for any enquiries.