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Contract

Flok Health AI MSK Clinic - Physiotherapy Services

CAMBRIDGESHIRE COMMUNITY SERVICES NHS TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-077132

Procurement identifier (OCID): ocds-h6vhtk-05e8ee

Published 26 November 2025, 10:55am

Section I: Contracting authority

I.1) Name and addresses

CAMBRIDGESHIRE COMMUNITY SERVICES NHS TRUST

Unit 7/8, Meadow Park, St. Ives

Cambridgeshire

PE274LG

Contact

Kira Richardson

Email

ccs.procurementteam@nhs.net

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.cambscommunityservices.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Flok Health AI MSK Clinic - Physiotherapy Services

II.1.2) Main CPV code

- 85142100 - Physiotherapy services

II.1.3) Type of contract

Services

II.1.4) Short description

Notice published prior and 8 day standstill has been exercised, details as follows -

Notice identifier: 2025/S 000-069778

Procurement identifier (OCID): ocds-h6vhtk-05d21d

This is a Provider Selection Regime (PSR) Intended Approach Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023.

This Intended Approach Notice is being published in line with Regulation 10 - under The Health Care Services (Provider Selection Regime - PSR) Regulations 2023. (The Most Suitable Provider Process) is being used to commission this service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £100,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

The Flok Health AI MSK Clinic service will be delivered to the above populations and areas, accepting patients from the Contract commencement date until 31st March 2026. The service will provide eligible patients from all sources (self referrals, new clinician referrals, and the existing waiting list) with a new end-to-end digital pathway for the assessment and treatment of low back pain and or sciatica.

The aim of the service is that Flok Health will fully manage eligible patients on behalf of CCS, removing the need for CCS to manage these patients in the traditional pathway. This is expected to reduce waiting times and volumes for MSK physiotherapy services across the area.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

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IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Flok Health

Cambridge

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13873781

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £100,000

Total value of the contract/lot: £100,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cambridgeshire Community Services

St Ives

PE27 4LG

Country

United Kingdom