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Contract

Service Now License Renewal

ASTER GROUP LIMITED

F03: Contract award notice

Notice identifier: 2025/S 000-077107

Procurement identifier (OCID): ocds-h6vhtk-05e8df

Published 26 November 2025, 10:16am

Section I: Contracting authority

I.1) Name and addresses

ASTER GROUP LIMITED

Sarson Court

Devizes

SN102AZ

Contact

Victor Ayaga

Email

aster.procurement@aster.co.uk

Telephone

+44 7388370311

Country

United Kingdom

Region code

UKK15 - Wiltshire CC

Companies House

IP29573R

Internet address(es)

Main address

<https://www.aster.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Service Now License Renewal

Reference number

CAS-01192-D9F2B7

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

ServiceNow License Renewal to support critical IT service management, automation, and integration across the organisation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £721,622.16

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Aster Group has been a long-standing customer of ServiceNow, using the platform for over nine years to support critical IT service management, automation, and integration across the organisation. The current three-year licensing agreement is due to expire on 30 December 2025. To ensure business continuity and compliance with contractual and regulatory requirements, this project covers the renewal of Aster's ServiceNow licenses for a further three-year term.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 028-081574](#)

Section V. Award of contract

Title

Service Now License Renewal

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 October 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CONSTELLIA PUBLIC LTD

London

W1W5AB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08664789

Internet address

<https://www.constellia.com/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £721,622.16

Total value of the contract/lot: £721,622.16

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom