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Award

White Horse Housing Association - Repairs and Maintenance Contract

White Horse Housing Association c/o Communities & Housing Investment Consortium Ltd (CHIC)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077077

Procurement identifier (OCID): ocds-h6vhtk-059196 ([view related notices](#))

Published 26 November 2025, 9:21am

Scope

Reference

R-289

Description

White Horse Housing Association (WHHA) is a specialist rural housing association that has 430 properties across 55 separate villages in Wiltshire, Swindon and Somerset.

WHHA wishes to establish a contract to provide a day to day repairs service, (including an out-of-hours service for emergency repairs); repair work to void properties prior to re-letting (including electrical testing); gas, oil, solid fuel, air source heat pump and unvented cylinder servicing and remedial work, electrical testing and remedial work; planned replacement works such as kitchens, bathrooms, electrical rewires, heating installations and windows and door replacements; and capital investment work such as roof replacements or structural work, at the discretion of WHHA.

Contract 1. White Horse Housing Association Repairs and Maintenance Contract

Supplier

- 3 Solutions (2011) Ltd

Contract value

- £12,600,000 including VAT

Above the relevant threshold

Award decision date

24 November 2025

Date assessment summaries were sent to tenderers

26 November 2025

Standstill period

- End: 8 December 2025
- 8 working days

Earliest date the contract will be signed

9 December 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2035
- 9 years

Description of possible extension:

The contract will be for a period of 5 years with the option to extend for a further two 2-year extensions (5+2+2).

Main procurement category

Works

CPV classifications

- 71631300 - Technical building-inspection services
- 50720000 - Repair and maintenance services of central heating
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 45300000 - Building installation work

Contract locations

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Information about tenders

- 9 tenders received
- 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

3 Solutions (2011) Ltd

- Public Procurement Organisation Number: PBZL-8945-LVRZ

Unit 1, Three Winds, Downside Shepton Mallet

Somerset

BA4 4FH

United Kingdom

Email: Rich.watts@3solutionsltd.co.uk

Region: UKK23 - Somerset

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. White Horse Housing Association Repairs and Maintenance Contract

Contracting authority

White Horse Housing Association c/o Communities & Housing Investment Consortium Ltd (CHIC)

- Companies House: 07266506

ARK Central, 84 Spencer Street

Birmingham

B18 6DS

United Kingdom

Email: steve.warran@whitehorsehousing.co.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government