This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/077050-2025

Planning

Market Engagement - Housing 21 - Broadband Lines

Housing 21

UK2: Preliminary market engagement notice - Procurement Act 2023 - view information

about notice types

Notice identifier: 2025/S 000-077050

Procurement identifier (OCID): ocds-h6vhtk-05e8c3

Published 25 November 2025, 7:05pm

Scope

Description

Housing 21 wishes to conduct a market engagement exercise to inform our final specification draft, ready for a live tender scheduled for early 2026. Broadband Lines provide Housing 21 with connectivity for all our IT services including Internet access/Wi-Fi, telephony, printing etc. Housing 21 currently have over 1200 fixed broadband lines across approximately 700 sites within England.

The following areas have been identified as key areas that Housing 21 would welcome further information from the supplier market on and include but are not limited to:

i.Implementation including timescales and resource expectations.

ii. Suggestions for effective Key Performance Indicators

iii.Key areas to be included in Service Level Agreements and a recommended contract duration to achieve best value.

iv. Additional Support options required from us (the buyer) when delivering Broadband Lines.

v.A design for a Pricing Schedule Structure

For more information about this opportunity, please visit the Delta eSourcing portal at:

https://www.delta-esourcing.com/tenders/UK-UK-UK---Birmingham:-Internet-network./FU85M9DZH3

To respond to this opportunity, please click here:

https://www.delta-esourcing.com/respond/FU85M9DZH3

Total value (estimated)

£0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2027 to 31 March 2031
- Possible extension to 31 March 2033
- 6 years

Main procurement category

Services

CPV classifications

- 32412110 Internet network
- 72212200 Networking, Internet and intranet software development services

• 72400000 - Internet services

Contract locations

• UK - United Kingdom

Engagement

Engagement deadline

12 December 2025

Engagement process description

In the first instance, providers are invited to submit short written responses to our questionnaire on Delta E Sourcing (https://www.deltaesourcing.com/) using ACCESS CODE: FU85M9DZH3.

Contracting authority

Housing 21

Public Procurement Organisation Number: PGTG-9145-PMNM

51-53 Hagley Road, Birmingham, B16 8TP

UK - Birmingham

B16 8TP

United Kingdom

Contact name: Oliver Butts

Email: oliver.butts@housing21.org.uk

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government