

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/077050-2025>

Planning

## **Market Engagement - Housing 21 - Broadband Lines**

Housing 21

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-077050

Procurement identifier (OCID): ocds-h6vhtk-05e8c3

Published 25 November 2025, 7:05pm

### **Scope**

#### **Description**

Housing 21 wishes to conduct a market engagement exercise to inform our final specification draft, ready for a live tender scheduled for early 2026. Broadband Lines provide Housing 21 with connectivity for all our IT services including Internet access/Wi-Fi, telephony, printing etc. Housing 21 currently have over 1200 fixed broadband lines across approximately 700 sites within England.

The following areas have been identified as key areas that Housing 21 would welcome further information from the supplier market on and include but are not limited to:

- i. Implementation including timescales and resource expectations.
- ii. Suggestions for effective Key Performance Indicators
- iii. Key areas to be included in Service Level Agreements and a recommended contract duration to achieve best value.
- iv. Additional Support options required from us (the buyer) when delivering Broadband Lines.

v.A design for a Pricing Schedule Structure

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-UK---Birmingham:-Internet-network./FU85M9DZH3>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/FU85M9DZH3>

### **Total value (estimated)**

- £0 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2027 to 31 March 2031
- Possible extension to 31 March 2033
- 6 years

### **Main procurement category**

Services

### **CPV classifications**

- 32412110 - Internet network
- 72212200 - Networking, Internet and intranet software development services

- 72400000 - Internet services

## **Contract locations**

- UK - United Kingdom
- 

## **Engagement**

### **Engagement deadline**

12 December 2025

### **Engagement process description**

In the first instance, providers are invited to submit short written responses to our questionnaire on Delta E Sourcing (<https://www.deltaesourcing.com/>) using ACCESS CODE: FU85M9DZH3.

---

## **Contracting authority**

### **Housing 21**

- Public Procurement Organisation Number: PGTG-9145-PMNM

51-53 Hagley Road, Birmingham, B16 8TP

UK - Birmingham

B16 8TP

United Kingdom

Contact name: Oliver Butts

Email: [oliver.butts@housing21.org.uk](mailto:oliver.butts@housing21.org.uk)

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government