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Contract

Provision of Private Ambulance Services for Emergency (A&E/Blue Light) and Non-Emergency Patient Transport (PTS)

EAST OF ENGLAND AMBULANCE SERVICE NHS TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-076954

Procurement identifier (OCID): ocids-h6vhtk-059547

Published 25 November 2025, 3:24pm

Section I: Contracting authority

I.1) Name and addresses

EAST OF ENGLAND AMBULANCE SERVICE NHS TRUST

Whiting Way

Melbourn

SG86EN

Email

tenders@eastamb.nhs.uk

Country

United Kingdom

Region code

UKH - East of England

NHS Organisation Data Service

RYC

Internet address(es)

Main address

<https://www.eastamb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Private Ambulance Services for Emergency (A&E/Blue Light) and Non-Emergency Patient Transport (PTS)

Reference number

C386643

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Private Ambulance Services for Emergency (A&E/Blue Light) and Non-Emergency Patient Transport (PTS). Required on an ad-hoc basis

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,000,000

II.2) Description

II.2.1) Title

Lot 1 - A&E

Lot No

1

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

Framework for the supply of Emergency A&E/Blue Light Ambulance Services

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by up to 12 months

II.2) Description

II.2.1) Title

Lot 2 - PTS

Lot No

2

II.2.2) Additional CPV code(s)

- 85143000 - Ambulance services

II.2.3) Place of performance

NUTS codes

- UKH - East of England

II.2.4) Description of the procurement

Framework for the supply of PTS Ambulance Services on an ad-hoc basis

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 90

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by up to 12 months

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-054424](#)

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ambulnz Community Partners Ltd

Stratford

Country

United Kingdom

NUTS code

- UKI - London

Companies House

06117418

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Central Medical Services Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

07643110

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

East Anglia Medical Care

Ipswich

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

Companies House

10556315

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

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V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Elite EMS

Tamworth

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

Companies House

07559146

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

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25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medical Emergency Solutions

Luton

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Companies House

12304859

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

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Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

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V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medicare EMS Group UK Limited

Chelmsford

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

05840312

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

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V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medicmart Ambulance Service Ltd

Peterborough

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

Companies House

10688030

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

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V.2.2) Information about tenders

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medicore

Attleborough

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

Companies House

09383902

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

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V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MET Medical Ltd

St Albans

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Companies House

08902126

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Nerams Ltd

Chilton

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

11096150

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

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V.2.2) Information about tenders

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Team Medic London Ltd

Woking

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

05143025

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Platinum Ambulance Service

Manchester

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

09975999

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SMT Ambulance Service

Basildon

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

11333897

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Spark Medical Limited

Wirriall

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

10142454

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 1 - A&E

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

UK Event Medical Services

Sheffield

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

04382464

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £13,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Access Anyone Ltd

Rochford

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

05939125

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ambulnz Community Partners Ltd

Stratford

Country

United Kingdom

NUTS code

- UKI - London

Companies House

06117418

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Central Medical Services Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

07643110

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Elite EMS

Tamworth

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

07559146

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

F4Control Ltd TA First4care

Mansfield

Country

United Kingdom

NUTS code

- UKF1 - Derbyshire and Nottinghamshire

Companies House

05045193

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

iON Ambulance Care Ltd

Thame

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Companies House

09006078

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MedExpress

Old Hurst

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

Companies House

07020529

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medical Emergency Solutions

Luton

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Companies House

12304859

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medicare EMS Group UK Limited

Chelmsford

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

05840312

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medicmart Ambulance Service Ltd

Petereborough

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

Companies House

10688030

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medicore

Attleborough

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

Companies House

09383902

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

MET Medical Ltd

St Albans

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

Companies House

08902126

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

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V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Nerams Ltd

Chilton

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

11096150

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

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25 November 2025

V.2.2) Information about tenders

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V.2.3) Name and address of the contractor

OnCue Transport

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

14109733

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

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Lot 2 - PTS

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V.2) Award of contract

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25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Platinum Ambulance Service

Manchester

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

09975999

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

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Lot 2 - PTS

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V.2) Award of contract

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25 November 2025

V.2.2) Information about tenders

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SMT Ambulance Service

Basildon

Country

United Kingdom

NUTS code

- UKH3 - Essex

Companies House

11333897

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 November 2025

V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Spark Medical Limited

Wirral

Country

United Kingdom

NUTS code

- UKD - North West (England)

Companies House

10142454

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

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Lot 2 - PTS

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Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Team Medic London Ltd

Woking

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

05143025

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

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Lot 2 - PTS

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V.2.1) Date of conclusion of the contract

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V.2.2) Information about tenders

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

UK Event Medical Services

Sheffield

Country

United Kingdom

NUTS code

- UKE - Yorkshire and the Humber

Companies House

04382464

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section V. Award of contract

Lot No

Lot 2 - PTS

A contract/lot is awarded: Yes

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V.2.2) Information about tenders

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

East Anglia Medical Care

Ipswich

Country

United Kingdom

NUTS code

- UKH1 - East Anglia

Companies House

10556315

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,000,000

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by midnight on 5 December 2025.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR. Written representations should be sent to tenders@eastamb.nhs.uk

The deadline for written representations is 5 December 2025 at midnight.

The award decision-makers for this contract are the Board of Directors, East of England Ambulance Service NHS Trust.

There were no declared conflicts or potential conflicts of interest of the individuals making the decision.

VI.4) Procedures for review

VI.4.1) Review body

East of England Ambulance Service NHS Trust

Melbourn

Country

United Kingdom