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Planning

Discharge to Assess and Admission Service

Royal Borough of Greenwich

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076940

Procurement identifier (OCID): ocds-h6vhtk-05e88e ([view related notices](#))

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Scope

Description

The Royal Borough of Greenwich are intending to commission a single provider Contract for the provision of Adult Social Care Discharge to Assess and Step Up and Step Down Services.

Potential providers are encouraged to participate in a market engagement event.

The procurement process is intended to be run in accordance with the Procurement Act 2023, Light Touch Regime (LTR) above-threshold.

The Service will operate from Eltham Community Hospital and will provide up to 20 beds, flexibly allocated across both pathways to support hospital discharge, admission avoidance, and short-term recovery and non-intensive rehabilitation to enable recovery and regain independence. Multidisciplinary working is key to the model, and the provider will be expected to work in partnership with system stakeholders.

The service will operate on a block purchase basis and will include personal care, including nursing and medication support administered by registered nurses and care professionals care with the goal to enable service users to regain or achieve maximum independence and quality of life as soon as possible following a period of ill health.

We are looking for providers with experience, skills and capability to deliver a strength-based enabling service, able to maximise people's recovery and independence during the short stay in the unit.

The duration of the contract is anticipated to be 5 years, with the potential to extend for up to a maximum period/s of 2 further years.

Contract dates (estimated)

- 1 June 2026 to 31 May 2031
- Possible extension to 31 May 2033
- 7 years

Main procurement category

Services

CPV classifications

- 85310000 - Social work services

Contract locations

- UKI51 - Bexley and Greenwich

Engagement

Engagement deadline

8 December 2025

Engagement process description

The Royal Borough of Greenwich is currently in the process of recommissioning our Discharge to Assess Service. We are currently in the process of developing our proposal for the service and we are seeking input and feedback from providers who are interested in delivering the service.

We will be running two market engagement events. The first event is scheduled for Tuesday, 9 December 2025, 2pm to 4pm via Microsoft Teams. This event will include broad information such as the proposed service model and outcomes. Potential providers will be asked for their views on the high-level requirements and performance indicators. We are interested in exploring innovative and holistic approaches to improving outcomes for our residents and the health and social care system through this pathway.

If you are interested, please contact procurement@royalgreenwich.gov.uk no later than Monday 8th December. Your email should include the names, email addresses, and job titles of those who wish to attend. Please note there is a limit of 3 attendees per organisation.

The second market event will be scheduled in the new year and will include updated information on the service model, the procurement approach and timetable. Information on the second event will be advertised in a further FTS notice.

Procedure

Special regime

Light touch

Contracting authority

Royal Borough of Greenwich

- Public Procurement Organisation Number: PXBB-6689-HZVL

The Woolwich Centre, 35 Wellington Street

London

SE18 6HQ

United Kingdom

Email: procurement@royalgreenwich.gov.uk

Region: UKI51 - Bexley and Greenwich

Organisation type: Public authority - sub-central government