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Tender

Loss Adjusting Services - Network Rail

NETWORK RAIL INFRASTRUCTURE LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076757

Procurement identifier (OCID): ocds-h6vhtk-056a33 ([view related notices](#))

Published 25 November 2025, 10:46am

Scope

Description

To provide specialist loss adjusting services for the provision of policy liability and quantum investigations for Network Rail Infrastructure Limited.

The categories of claims are detailed below:

- Property Damage (claims from £2,000,000 to £75,000,000)
- Business Interruption (claims from £2,000,000 to £75,000,000)
- Industry Property Liability Claims (claims from £250,000 to £5,000,000)

This contract may also include future Great British Railways and/or Department for Transport Operator requirements following rail reform.

Total value (estimated)

- £2,000,000 excluding VAT

- £2,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 30 May 2026 to 29 May 2029
- Possible extension to 29 May 2031
- 5 years

Description of possible extension:

12 months + 12 months

Main procurement category

Services

CPV classifications

- 66519500 - Loss adjustment services
- 66510000 - Insurance services

Contract locations

- UK - United Kingdom

Submission

Enquiry deadline

5 December 2025, 11:59pm

Submission type

Tenders

Tender submission deadline

22 December 2025, 11:59pm

Submission address and any special instructions

<https://networkrail.bravosolution.co.uk/>

Project_43804

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Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

13 April 2026

Recurring procurement

Publication date of next tender notice (estimated): 25 January 2031

Award criteria

Name	Type	Weighting
Technical	Quality	70%
Commercial	Price	30%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

2 stage process

Stage 1) Combined PSQ and ITT

Stage 2) BAFO negotiation round

Contracting authority

NETWORK RAIL INFRASTRUCTURE LIMITED

- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Contact name: Jack Spence

Email: jack.spence2@networkrail.co.uk

Website: <https://www.networkrail.co.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government