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Award

## **(MAINTENANCE OF) SUPPORT OF CELLMA SYSTEMS**

Swansea Bay University Health Board

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076749

Procurement identifier (OCID): ocds-h6vhtk-05e811 ([view related notices](#))

Published 25 November 2025, 10:36am

### **Scope**

### **Reference**

PS4325/26

### **Description**

This is a renewal of the maintenance and support contract for the Cellma Systems with Riomed Ltd, located at Neath Port Talbot Hospital within Swansea Bay University Health Board.

The contract covers the Rheumatology, CMATS, and Chronic Pain Clinic departments and provides an exclusive Cellma Corporate Package Annual Maintenance cover for a three-year period for Rheumatology and five years for CMATS and Chronic Pain.

The Cellma system is an essential clinical management platform that supports the efficient operation of these services by ensuring the secure, accurate, and continuous management of patient data and care pathways.

This contract ensures access to comprehensive system maintenance, software updates, technical support, and ongoing optimisation from the original system provider, Riomed

Ltd, to maintain service reliability and minimise disruption to patient care.

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## **Contract 1. (MAINTENANCE) SUPPORT OF CELLMA SYSTEMS**

### **Supplier**

- Riomed Ltd

### **Contract value**

- £238,171.48 excluding VAT
- £285,805.78 including VAT

Below the relevant threshold

### **Earliest date the contract will be signed**

12 December 2025

### **Contract dates (estimated)**

- 1 March 2026 to 28 February 2031
- 5 years

## **Main procurement category**

Services

## **CPV classifications**

- 50000000 - Repair and maintenance services

## **Contract locations**

- UKL18 - Swansea

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## **Procedure**

### **Procedure type**

Below threshold - without competition

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## **Supplier**

### **Riomed Ltd**

- Public Procurement Organisation Number: PCYV-6485-VZBW

18 East Links Tollgate Eastleigh

Hampshire

SO53 3TG

United Kingdom

Telephone: +44380277051

Email: [ekta.chandwani@riomed.com](mailto:ekta.chandwani@riomed.com)

Region: UKJ35 - South Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. (MAINTENANCE) SUPPORT OF CELLMA SYSTEMS

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## **Contracting authority**

### **Swansea Bay University Health Board**

- Public Procurement Organisation Number: PTNV-7472-GRTW

1 Talbot Gateway Baglan Energy Park Baglan

Port Talbot

SA12 7BR

United Kingdom

Contact name: Mohammad Jaura

Telephone: +442921501389

Email: [mohammad.jaura@wales.nhs.uk](mailto:mohammad.jaura@wales.nhs.uk)

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL17 - Bridgend and Neath Port Talbot

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### **NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)**

Summary of their role in this procurement: Undertaking the procurement

- NHS Organisation Data Service: RQF

4-5 Charnwood Court Heol Billingsley Parc Nantgarw

Cardiff

CF15 7QZ

United Kingdom

Contact name: Mohammad Jaura

Telephone: +442921501389

Email: [mohammad.jaura@wales.nhs.uk](mailto:mohammad.jaura@wales.nhs.uk)

Region: UKL15 - Central Valleys

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## **Contact organisation**

Contact Swansea Bay University Health Board for any enquiries.