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Award

Ticket Vending Machines – Conversion, Upgrade and Continued Maintenance.

Transport for Wales Rail Limited (Utility Buyer)

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076700

Procurement identifier (OCID): ocds-h6vhtk-05200f ([view related notices](#))

Published 25 November 2025, 9:12am

Scope

Reference

TFW0886.00

Description

This procedure is being applied to convert and upgrade the existing Ticket Vending Machine (TVM) estate across Wales and Cross border (WCB) Stations. This will form a new agreement under the TfW IT Master Service Agreement terms and conditions.

Contract 1. Rail Self-Service Ticket Vending Machine (TVM) Solution

Supplier

- Scheidt & Bachmann GmbH

Contract value

- £5,733,860 excluding VAT
- £6,880,632 including VAT

Above the relevant threshold

Earliest date the contract will be signed

13 February 2026

Contract dates (estimated)

- 14 February 2026 to 13 February 2028
- Possible extension to 13 February 2030
- 4 years

Description of possible extension:

Options to extend on 2 occasions for 12 months each.

Main procurement category

Goods

Options

The right to additional purchases while the contract is valid.

Scope of the procurement is for maintenance and upgrade of the existing estate. Conversion of the current estate for PRT conversion, upgrade of operating system, relocation, continued planned and reactive maintenance. Storage of surplus machines to support business resilience. Development of the current General User Interface.

CPV classifications

- 30144200 - Ticket-issuing machines
- 30123100 - Ticket-validation machines
- 50316000 - Maintenance and repair of ticket-issuing machinery
- 50317000 - Maintenance and repair of ticket-validation machinery
- 34980000 - Transport tickets

Contract locations

- UK - United Kingdom

Other information

Description of risks to contract performance

Unanticipated delays in technical delivery to the programme, due to the complexities of

running multiple projects at stations with inter dependencies.

The longer term strategic direction is currently in development and at an early stage of development, which although not anticipated, may impact upon the agreement.

Major station change or unforeseen emergencies which impact upon station environments.

It is therefore not possible to identify and assess all risks at this time.

Changes to the current budget position, causing retail revenue plans and agreements supporting retail channels to be amended.

Unplanned delays with the delivery of activity by the supplier.

For the reasons above, modifications to the contract may be required during the term.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

In accordance with Section 41 of the Procurement Act 2023, a direct award is justified to S&B as the existing supplier, due to the absence of competition for technical reasons and there is no reasonable alternative.

In accordance with Schedule 5:

Section 7 - The public contract concerns the supply of goods, services or works by the existing supplier which are intended as an extension to, or partial replacement of, existing goods, services or works in circumstances where-

(a) a change in supplier would result in the contracting authority receiving goods, services or works that are different from, or incompatible with, the existing goods, services or works, and

(b) the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

Supplier

Scheidt & Bachmann GmbH

- Public Procurement Organisation Number: PQXD-9556-PTWP

Breite Straße 132

41238 Mönchengladbach

41238

Germany

Email: jessica.u@scheidt-bachmann.co.uk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Rail Self-Service Ticket Vending Machine (TVM) Solution

Contracting authority

Transport for Wales Rail Limited (Utility Buyer)

- Public Procurement Organisation Number: PVJP-5451-JYWQ

3 Llys Cadwyn

Pontypridd

CF37 4TH

United Kingdom

Contact name: Christine Thorne

Telephone: +447890661824

Email: christine.thorne@tfw.wales

Website: <http://www.tfwrail.wales>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

