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Award

Qualtrics Employee Engagement Tools

HM Revenue & Customs

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-076663

Procurement identifier (OCID): ocds-h6vhtk-05e7d7 (view related notices)

Published 24 November 2025, 5:44pm

Scope

Description

The provision of Employee Experience and Engagement Tools, across a one year initial term, at a value of £1,916,104.25 excluding VAT and £2,299,325.10 including VAT. The above figures include the initial term of one year, plus the one year optional extension.

Contract 1. Qualtrics Employee Engagement and Experience Tools

Supplier

Qualtrics

Contract value

- £1,916,104.25 excluding VAT
- £2,299,325.10 including VAT

Above the relevant threshold

Award decision date

24 November 2025

Standstill period

- End: 4 December 2025
- 8 working days

Earliest date the contract will be signed

5 December 2025

Contract dates (estimated)

- 17 December 2025 to 16 December 2026
- Possible extension to 16 December 2027
- 2 years

Description of possible extension:

One year optional extension.

Main procurement category
Services
CPV classifications
• 72000000 - IT services: consulting, software development, Internet and support
Contract locations
UK - United Kingdom
Procedure
Procedure type
Direct award
Supplier

Qualtrics

• Public Procurement Organisation Number: PCJD-7824-MQRZ

Costello House, 1 Clarendon Row

Dublin

D02 TA43

Ireland

Email: pmckenna@qualtrics.com

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Qualtrics Employee Engagement and Experience Tools

Contracting authority

HM Revenue & Customs

• Public Procurement Organisation Number: PVMW-8599-JZNJ

100 Parliament Street

London

SW1A 2BQ

United Kingdom

Email: hmrcsupportsapariba@hmrc.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government