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Award

## Qualtrics Employee Engagement Tools

HM Revenue & Customs

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076663

Procurement identifier (OCID): ocds-h6vhtk-05e7d7 ([view related notices](#))

Published 24 November 2025, 5:44pm

### Scope

### Description

The provision of Employee Experience and Engagement Tools, across a one year initial term, at a value of £1,916,104.25 excluding VAT and £2,299,325.10 including VAT. The above figures include the initial term of one year, plus the one year optional extension.

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## Contract 1. Qualtrics Employee Engagement and Experience Tools

### Supplier

- Qualtrics

### **Contract value**

- £1,916,104.25 excluding VAT
- £2,299,325.10 including VAT

Above the relevant threshold

### **Award decision date**

24 November 2025

### **Standstill period**

- End: 4 December 2025
- 8 working days

### **Earliest date the contract will be signed**

5 December 2025

### **Contract dates (estimated)**

- 17 December 2025 to 16 December 2026
- Possible extension to 16 December 2027
- 2 years

Description of possible extension:

One year optional extension.

## **Main procurement category**

Services

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UK - United Kingdom

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## **Procedure**

### **Procedure type**

Direct award

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## **Supplier**

### **Qualtrics**

- Public Procurement Organisation Number: PCJD-7824-MQRZ

Costello House, 1 Clarendon Row

Dublin

D02 TA43

Ireland

Email: [pmckenna@qualtrics.com](mailto:pmckenna@qualtrics.com)

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Qualtrics Employee Engagement and Experience Tools

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## **Contracting authority**

### **HM Revenue & Customs**

- Public Procurement Organisation Number: PVMW-8599-JZNJ

100 Parliament Street

London

SW1A 2BQ

United Kingdom

Email: [hmrcsupportsapariba@hmrc.gov.uk](mailto:hmrcsupportsapariba@hmrc.gov.uk)

Region: UKI32 - Westminster

Organisation type: Public authority - central government