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Award

## **ITSM Tool Replacement and Configuration Management Database (CMDB)**

GENOMICS ENGLAND LIMITED

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076649

Procurement identifier (OCID): ocds-h6vhtk-059c00 ([view related notices](#))

Published 24 November 2025, 5:05pm

### **Scope**

### **Reference**

GEL-ST-25136

### **Description**

Enterprise ITSM tooling and licences and CMDB tooling and licences, including service design, delivery/project management, implementation, and data migration support.

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### **Contract 1**

## **Supplier**

- COGNIZANT WORLDWIDE LIMITED

## **Contract value**

- £2,420,000 excluding VAT
- £2,904,000 including VAT

Above the relevant threshold

## **Award decision date**

20 November 2025

## **Date assessment summaries were sent to tenderers**

24 November 2025

## **Standstill period**

- End: 4 December 2025
- 8 working days

## **Earliest date the contract will be signed**

5 December 2025

## **Contract dates (estimated)**

- 8 December 2025 to 7 December 2027
- Possible extension to 7 December 2028
- 3 years

Description of possible extension:

The contract may be extended by up to 12 months at the discretion of the Buyer.

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

The contract will contain provision for additional optional modules for the ITSM and CMDB solutions beyond the minimum requirements to meet the project needs. These additional optional modules may be added at the Buyer's discretion.

## **CPV classifications**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UK - United Kingdom
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## Information about tenders

- 15 tenders received
- 6 tenders assessed in the final stage:
  - 4 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

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## Submission

### Submission type

Tenders

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## Procedure

### Procedure type

Competitive flexible procedure

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## Supplier

## **COGNIZANT WORLDWIDE LIMITED**

- Companies House: 07195160
- Public Procurement Organisation Number: PLNV-6475-MRXW

280 Bishopsgate

London

EC2M 4AG

United Kingdom

Email: [inquiryPSandHealth@cognizant.com](mailto:inquiryPSandHealth@cognizant.com)

Website: <http://www.cognizant.com>

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

### **GENOMICS ENGLAND LIMITED**

- Companies House: 08493132

- Public Procurement Organisation Number: PBTW-5897-QJGY

Level 21 One Canada Square

London

E14 5AB

United Kingdom

Email: [procurement@genomicsengland.co.uk](mailto:procurement@genomicsengland.co.uk)

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government