

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/076647-2025>

Tender

Diabetic Eye Screening Programme (West Midlands)

NHS England

F02: Contract notice

Notice identifier: 2025/S 000-076647

Procurement identifier (OCID): ocds-h6vhtk-05abbc

Published 24 November 2025, 5:03pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Contact

Neelam Saroe

Email

neelamsaroe@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Diabetic Eye Screening Programme (West Midlands)

Reference number

AG25014

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU) on behalf of NHS England – Midlands (West) (referred to as the Commissioner) is inviting suitably qualified and experienced providers to deliver a Diabetic Eye Screening Programme (DESP). The DESP service is expected to cover the following ICB areas in the West Midlands region: -

1. NHS Shropshire, Telford & Wrekin Integrated Care Board (STW ICB) and
2. NHS Staffordshire & Stoke-on-Trent Integrated Care Board (SSOT ICB).

The NHS Diabetic Eye Screening Programme (DESP) is designed to reduce the risk of sight loss in people with diabetes by identifying and referring cases of sight-threatening diabetic retinopathy early. This procurement aims to ensure equitable access to high-quality screening services across a diverse and geographically widespread population, supporting timely detection and intervention.

The Service is intended to be provided from 1st January 2027 for a period of 7 years, with the Commissioner having the option to extend the Contract for up to a further 2 years (total contract duration, including extensions is 9 years), till 31st December 2036 and will be delivered under a NHS Standard Contract.

Please note the deadline for responses to the Competitive Process is 10:00am on Monday 12th January 2026. If your organisation is interested in this opportunity and would like details on how you can view the tender documentation, please refer to section V1.3 –

Additional Information below.

II.1.5) Estimated total value

Value excluding VAT: £31,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85121281 - Ophthalmologist services

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

Main site or place of performance

Shropshire and Staffordshire

II.2.4) Description of the procurement

NHS England is responsible for commissioning Section 7A Public Health services which include the NHS Diabetic Eye Screening Programme (DESP).

The DESP programme/service is designed to detect diabetic retinopathy and other eye conditions in people with diabetes. The programme offers eye screenings to diabetic patients aged 12 and above. Screening appointments are typically offered at local venues linked to the patient's GP practice and HM Prison detained settings.

The goal is to identify any eye problems early on, allowing for timely treatment and reducing the risk of sight loss. If a positive screening result is found, patients are referred to a hospital eye service for further evaluation and management.

NHS England - West Midlands, has reviewed the existing DESP services delivered in Shropshire, Telford & Wrekin Integrated Care Board (STW ICB) and the Staffordshire & Stoke-on-Trent Integrated Care Board (SSOT ICB). These services cater to an eligible population of 123,243 individuals.

The service will operate across Staffordshire, including Stoke-on-Trent, Stafford, Cannock

Chase, East Staffordshire, Lichfield, Tamworth, South Staffordshire, Staffordshire Moorlands, and Newcastle-under-Lyme and in Shropshire, covering Shrewsbury, Telford and Wrekin, Bridgnorth, Oswestry, and Ludlow.

With the current contract nearing its end, the new procurement aims to achieve the following benefits:

- Improve patient engagement and outcomes
- Enhance stakeholder relationships to foster collaboration, innovation and continuous improvement in the delivery of the service.
- Quality assurance
- More cost-effective use of NHS resources.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £31,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 January 2027

End date

31 December 2036

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract is for a period of 7 years, with the Commissioner having the option to extend the Contract for up to a further 2 years (total contract duration, including extensions is 9 years), till 31st December 2036 and will be delivered under a NHS Standard Contract.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-063775](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 January 2026

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

12 January 2026

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

The Contracting Authority will be using an eTendering system for this procurement exercise. Further information and the ITT documentation can be found via the 'Live Opportunities' list on the e-tendering system at the following link:

<https://atamis-1928.my.salesforce-sites.com/?SearchType=Projects>

You can also register your interest via this page. You can search for the opportunity by entering the following contract reference: C384799: Diabetic Eye Screening Programme (DESP) across Shropshire and Staffordshire

The Basic Selection Questions are Pass/Fail and the award criteria for the Key Criteria Questions are as follows and these will be scored on a 0-5 scoring mechanism;

Key Criteria 1: Quality and Innovation: 25.00%

Key Criteria 2: Value: 20.00%

Key Criteria 3: Integration, Collaboration and Services Sustainability: 30.00%

Key Criteria 4: Improving Access, Reducing Health Inequalities and Facilitating Choice: 15.00%

Key Criteria 5: Social Value: 10.00%

The evaluation stages are as follows;

Stage 1: Preliminary compliance review

Stage 2: Evaluation of the Financial Model Template

Stage 3: Evaluation of the Basic Selection Question

Stage 4: Evaluation of the responses to the Core Requirement Questions

Stage 5: Evaluation of Key Criteria Questions

Stage 6: Evaluation of Section E – Economic and Financial

Stage 7: Provider Notification of Evaluation Outcome.

Neither the publication of this notice nor the employment of any particular terminology nor any other indication shall be taken to mean that the Contracting Authority intends to hold itself bound by any of the Regulations.

Please see published procurement documentation for further details.

VI.4) Procedures for review

VI.4.1) Review body

Independent patient choice and procurement panel

Wellington House

London

SE1 8UG

Country

United Kingdom