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Tender

## **Non-Emergency Patient Transport Services for NHS Coventry & Warwickshire Integrated Care Board**

NHS Coventry and Warwickshire Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-076644

Procurement identifier (OCID): ocds-h6vhtk-05e7cf

Published 24 November 2025, 5:01pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Coventry and Warwickshire Integrated Care Board

Westgate House Market Street

Warwick

CV34 4DE

#### **Contact**

Michael Barlow

#### **Email**

[michael.barlow1@nhs.net](mailto:michael.barlow1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKG33 - Coventry

**Internet address(es)**

Main address

<https://www.happyhealthylives.uk/>

Buyer's address

<https://www.happyhealthylives.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Non-Emergency Patient Transport Services for NHS Coventry & Warwickshire Integrated Care Board

Reference number

C402295

#### **II.1.2) Main CPV code**

- 85143000 - Ambulance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Arden and Greater East Midlands CSU, on behalf of NHS Coventry & Warwickshire ICB are inviting suitably experienced and qualified providers to submit tenders for the provision of a Non-Emergency Patient Transport Service (NEPTS). The contract is intended to run for an initial period of 5 years from 1st April 2027 with an option for the contract to be extended for up to a further 5 years. The annual contract value is anticipated to be £8,642,443. Bidders are required to express an interest and submit tenders via the Atamis Health Family e-tendering system.

#### **II.1.5) Estimated total value**

Value excluding VAT: £86,424,430

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

#### **II.2.4) Description of the procurement**

NHS Arden and Greater East Midlands CSU, on behalf of NHS Coventry & Warwickshire ICB are inviting suitably experienced and qualified providers to submit tenders for the provision of a Non-Emergency Patient Transport Service (NEPTS). The contract is intended to run for an initial period of 5 years from 1st April 2027 with an option for the contract to be extended for up to a further 5 years. The annual contract value is anticipated to be £8,642,443. Bidders are required to express an interest and submit tenders via the Atamis Health Family e-tendering system.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £86,424,430

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2027

End date

31 March 2032

This contract is subject to renewal

Yes

Description of renewals

The contract may be renewed for up to an additional 5 years (in increments as deemed fit by the commissioner from time to time). In the event that the full 5 year extension were to be executed the ultimate end date for the contract would be 31/03/2037.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 January 2026

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

19 January 2026

Local time

10:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

This is a Provider Selection Regime (PSR) Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom