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Tender

Non-Emergency Patient Transport Services for NHS Coventry & Warwickshire Integrated Care Board

NHS Coventry and Warwickshire Integrated Care Board

F02: Contract notice

Notice identifier: 2025/S 000-076644

Procurement identifier (OCID): ocids-h6vhtk-05e7cf

Published 24 November 2025, 5:01pm

Section I: Contracting authority

I.1) Name and addresses

NHS Coventry and Warwickshire Integrated Care Board

Westgate House Market Street

Warwick

CV34 4DE

Contact

Michael Barlow

Email

michael.barlow1@nhs.net

Country

United Kingdom

Region code

UKG33 - Coventry

Internet address(es)

Main address

<https://www.happyhealthylives.uk/>

Buyer's address

<https://www.happyhealthylives.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Non-Emergency Patient Transport Services for NHS Coventry & Warwickshire Integrated Care Board

Reference number

C402295

II.1.2) Main CPV code

- 85143000 - Ambulance services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Arden and Greater East Midlands CSU, on behalf of NHS Coventry & Warwickshire ICB are inviting suitably experienced and qualified providers to submit tenders for the provision of a Non-Emergency Patient Transport Service (NEPTS). The contract is intended to run for an initial period of 5 years from 1st April 2027 with an option for the contract to be extended for up to a further 5 years. The annual contract value is anticipated to be £8,642,443. Bidders are required to express an interest and submit tenders via the Atamis Health Family e-tendering system.

II.1.5) Estimated total value

Value excluding VAT: £86,424,430

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG13 - Warwickshire

II.2.4) Description of the procurement

NHS Arden and Greater East Midlands CSU, on behalf of NHS Coventry & Warwickshire ICB are inviting suitably experienced and qualified providers to submit tenders for the provision of a Non-Emergency Patient Transport Service (NEPTS). The contract is intended to run for an initial period of 5 years from 1st April 2027 with an option for the contract to be extended for up to a further 5 years. The annual contract value is anticipated to be £8,642,443. Bidders are required to express an interest and submit tenders via the Atamis Health Family e-tendering system.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £86,424,430

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2027

End date

31 March 2032

This contract is subject to renewal

Yes

Description of renewals

The contract may be renewed for up to an additional 5 years (in increments as deemed fit by the commissioner from time to time). In the event that the full 5 year extension were to be executed the ultimate end date for the contract would be 31/03/2037.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 January 2026

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

19 January 2026

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This is a Provider Selection Regime (PSR) Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom