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Planning

HAC6137 East London Apartments

Tower Hamlets

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076587

Procurement identifier (OCID): ocds-h6vhtk-05e7ab

Published 24 November 2025, 3:40pm

Scope

Reference

HAC6137

Description

The London Borough of Tower Hamlets has the joint 7th highest number of individuals sleeping rough, the fourth highest incidence of serious mental illness and one of the highest rates of substance misuse treatment demand across London.

The Council's Homelessness and Rough Sleeping Strategy 2024-2029 sets out the aims to prevent homelessness, reduce the use of Temporary Accommodation by instead providing access to the right accommodation. In addition, under the Homelessness Reduction Act 2017 and the Care Act 2014 legislation the Council has duties to prevent and provide early intervention to support residents to live more independently.

The recommissioning of East London Apartments a specialist supported housing accommodation contract provides an opportunity to build on the current work to better integrate community services within this key support service and provides a cost-effective

alternative for vulnerable adults through person-centred tailored support, promoting independence and reducing crisis situations. Consequently, preventing and delaying the need for higher cost care.

The service provides 31 one-bed flats to single homeless residents and plays a key role in the wider single homeless hostel pathway. The service acts as a "final offer" for people who have otherwise exhausted other housing options, whether due to eviction for anti-social behaviour, rent arrears or provider refusal due to presenting risks arising from the complexity of the service user's needs. The service is exclusively utilised Tower Hamlets Housing Options Team.

The current contract for East London Apartments is expiring on 31st March 2026. The service comprises a 31-bed specialist supported housing accommodation for vulnerable Tower Hamlets residents with a history of rough sleeping and complex needs.

This service is entirely grant funded by central government with the current grant funding ending on 31st March 2026. Due to the changes to Local Government funding, notification of the funding is expected to be received in December 2025 post the Governments spending review. Should there be notification from central government of further grant funding in December 2025, due to the current contract ending on 31st March 2026, there will not be sufficient time to competitively procure the service and have a new contract awarded for 1st April 2026.

Total value (estimated)

- £1,569,489 excluding VAT
- £1,961,861 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

27 November 2025

Engagement process description

LBTH is preparing to commission a new specialist supported housing accommodation service and is inviting providers to participate in a pre-market engagement exercise. This is an opportunity to help shape the future service model and ensure it reflects best practice and meets the needs of the borough's most vulnerable residents.

The organisations that we are seeking to engage via this market engagement include providers with substantial experience in delivering innovative, flexible and responsive specialist supported housing services, particularly for individuals with complex needs and histories of rough sleeping.

The contract duration will be for three years; with year 1 contract valued up to £622,319. Annual uplifts may be applied in line with inflation (CPI) up to a maximum of 5% per annum, subject to budget approval."

We are interested to hear from any organisations who can deliver this service; with the service commencing on 1st April 2026

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Publication date of tender notice (estimated)

9 December 2025

Contracting authority

Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

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Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government