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Tender

## **The Specialist Care Framework**

Borough of Telford & Wrekin

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076559

Procurement identifier (OCID): ocds-h6vhtk-052220 ([view related notices](#))

Published 24 November 2025, 3:01pm

## **Scope**

## **Reference**

TWC001199

## **Description**

Telford & Wrekin Council are looking to receive applications from Providers to join a multi-provider Framework to deliver specialist care services for Adults with Learning Disabilities, Autism, Mental Health and Acquired Brain Injury needs, in suitable locations.

We want to work with established, experienced providers who deliver a curious, compassionate and solution focused approach central to delivering a person-centred service.

The services we intend to commission are intended for adults, but it is expected that providers, where appropriate have the correct registration to support young adults during transition and working in line with the Preparing for Adulthood (PfA) principles and support delivery of outcomes around employment and training, friendships, relationships and communities, independent living and good health.

The services will be split into 4 Lots covering increasing levels of need and complexity.

## **Commercial tool**

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

## **Total value (estimated)**

- £65,000,000 excluding VAT
- £78,000,000 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2028
- 2 years

## **Main procurement category**

Services

## **CPV classifications**

- 85000000 - Health and social work services

## **Contract locations**

- UKG21 - Telford and Wrekin

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## **Lot 1. Living Well**

### **Description**

Community Led support (including that delivered by partners in the Voluntary and Community Sector)

Living Well forms the basis of all Lots.

The principles and ethos of Living Well apply whether someone has complex needs or lower-level needs. We want people to be part of the community in which they live.

This is not typically regulated provision and is provided to people with:

? Learning disabilities

? Autism

? Mental Health

? Acquired Brain Injury

The value of the Framework will be shared across all Lots.

### **Lot value (estimated)**

- £65,000,000 excluding VAT
- £78,000,000 including VAT

Framework lot values may be shared with other lots

## **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 2. Regulated Community Support**

### **Description**

For people with moderate level needs.

This includes regulated provision in relation to:

- Learning disabilities
- Autism
- Mental health
- Acquired Brain Injury

The value of the Framework will be shared across all Lots.

### **Lot value (estimated)**

- £65,000,000 excluding VAT
- £78,000,000 including VAT

Framework lot values may be shared with other lots

## **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 3. Specialist Complex Community Support**

### **Description**

Support for people with high level support needs.

This includes provision for people with:

- Learning disabilities
- Autism
- Mental health
- Acquired Brain Injury
- Overnight support

In addition to this, people supported by Lot 3 services may have complex behaviours and or health needs and / or dual diagnosis.

The value of the Framework will be shared across all Lots.

### **Lot value (estimated)**

- £65,000,000 excluding VAT
- £78,000,000 including VAT

Framework lot values may be shared with other lots

### **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 4. Residential Services**

### **Description**

For people requiring specialist Residential Services.

? Learning disabilities

? Autism

? Mental health

? Acquired Brain Injury

The value of the Framework will be shared across all Lots.

### **Lot value (estimated)**

- £65,000,000 excluding VAT
- £78,000,000 including VAT

Framework lot values may be shared with other lots

### **Same for all lots**

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## Framework

### Open framework scheme end date (estimated)

31 March 2028

### Maximum number of suppliers

Unlimited

### Maximum percentage fee charged to suppliers

0%

### Further information about fees

For Further information, please see Tender Documents

### Framework operation description

The framework is anticipated to commence on 1st April 2026 and will continue for a period of two year(s) (24 months) unless terminated in accordance with the Terms and Conditions of Contract.

We intend to reopen the framework after six months and again after Year 1.

There are no limits on the number of providers that may join The Specialist Care Framework.

Tenderers who are unsuccessful in the first round of evaluations may resubmit when the Framework reopens.

The Tender Response Documents allows Tenderers to provide evidence of their

capability to undertake the service(s) and also to address how the service itself will be provided.

For information regarding the Evaluation of Tenders, please see Tender Documents

### **Award method when using the framework**

With competition

### **Contracting authorities that may use the framework**

Establishing party only

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## **Participation**

### **Particular suitability**

**Lot 1. Living Well**

**Lot 2. Regulated Community Support**

**Lot 3. Specialist Complex Community Support**

**Lot 4. Residential Services**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

**Enquiry deadline**

2 January 2026, 12:00pm

**Submission type**

Tenders

**Tender submission deadline**

13 January 2026, 12:00pm

**Submission address and any special instructions**

<https://in-tendhost.co.uk/telford/aspx/home>

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

24 February 2026

**Recurring procurement**

Publication date of next tender notice (estimated): 24 May 2026

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## Award criteria

Name	Description	Type	Order of importance
Quality Compliance	<p>The bidder must demonstrate the ability to deliver high-quality services as specified in the tender documents. This includes:</p> <ul style="list-style-type: none"><li>• Evidence of service delivery standards and performance monitoring processes.</li><li>• Details of quality assurance frameworks and continuous improvement practices.</li><li>• Examples of previous contracts where quality standards were met or exceeded. For further information, please see Tender Documents.</li></ul>	Quality	1

Name	Description	Type	Order of importance
Regulatory Compliance	For services involving regulated health or social care activities, the successful provider must hold current registration with the Care Quality Commission (CQC) in accordance with the Health and Social Care Act 2008. This requirement ensures that all services delivered under these Lots meet statutory standards for safety, quality, and governance. Evidence Required: • A valid CQC registration certificate for the relevant regulated activities. Applicability: This criterion applies only to Services where regulated activities (as defined by CQC) will be delivered. Bidders must clearly indicate compliance for these Services. Failure to provide evidence of CQC registration for applicable Services will result in disqualification from those Services. For further information, please see Tender Documents.	Quality	2

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## Other information

## **Payment terms**

For details of Payment Terms, please see Tender Documentation.

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

### **Special regime**

Light touch

## **Competitive flexible procedure description**

This Procurement is being conducted by Telford & Wrekin Council (the Council) in accordance with the Procurement Act 2023 using the Competitive Flexible Procedure.

The Specialist Care Framework is a two-stage process and is run as a completely electronic process using the Authorities' eSourcing solution (In Tend).

The framework is anticipated to commence on 1st April 2026 and will continue for a period of two year(s) (24 months) unless terminated in accordance with the Terms and Conditions of Contract.

We intend to reopen the framework after six months and again after Year 1.

For further information, please see Tender Documents.

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## **Contracting authority**

### **Borough of Telford & Wrekin**

- Public Procurement Organisation Number: PHHD-5776-GZNN

Darby House, Telford Town Centre, Lawn Central,

Telford, Shropshire

TF3 4JA

United Kingdom

Email: [marketsustainability@telford.gov.uk](mailto:marketsustainability@telford.gov.uk)

Region: UKG21 - Telford and Wrekin

Organisation type: Public authority - sub-central government