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Award

Distributed Denial of Service (DDoS) protection service

BBC (British Broadcasting Corporation)

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-076485

Procurement identifier (OCID): ocds-h6vhtk-052808 (view related notices)

Published 24 November 2025, 1:48pm

Scope

Reference

PROC/2024/72

Description

The requirement for a Distributed Denial of Service (DDoS) protection service sits within the BBC Technology and Media Operations group, and specifically the Digital Distribution team.

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Digital Distribution has had a Network DDoS Protection service in place since 2016 to protect the BBC's Internet Network. The purpose of this is to provide a malicious traffic 'scrubbing' facility in the event of a volumetric packet-based or protocol-based traffic attack targeting the services on the network and exhausting circuit or server capacity. It forms part of a suite of protection services and techniques required to continually protect the BBC's Internet edge from attack.

*

The BBC's Internet Network carries all the BBC's audience facing traffic and CDN origin traffic. Additionally, it provides transit for the corporate network. The availability of this network and services delivered across it are crucial in maintaining the BBC's online presence for critical services such as www.bbc.co.uk and BBC iPlayer.

*

The current DDoS protection service has been provided by the incumbent supplier since 2019. The BBC is now entering a tender process to procure this service from December 2025 and ensure continued network DDoS protection.

Contract 1. Distributed Denial of Service (DDoS) Protection Service

Supplier

• HCL Technologies UK Limited

Contract value

- £2,300,000 excluding VAT
- £2,760,000 including VAT

Above the relevant threshold

Award decision date

24 November 2025

Date assessment summaries were sent to tenderers

24	November	2025
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Standstill period

- End: 4 December 2025
- 8 working days

Earliest date the contract will be signed

5 December 2025

Contract dates (estimated)

- 11 January 2027 to 10 January 2030
- Possible extension to 10 January 2032
- 5 years

Description of possible extension:

One 24 month extension.

Main procurement category

Services

CPV classifications

- 72222300 Information technology services
- 72315000 Data network management and support services

Contract locations

• UK - United Kingdom

Information about tenders

- 12 tenders received
- 3 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Supplier

HCL Technologies UK Limited

• Public Procurement Organisation Number: PXVG-2513-YLNL

Church Road

Egham

TW20 9QB

United Kingdom

Email: ccsframeworks@hcl.com

Website: http://www.hcltech.com

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Distributed Denial of Service (DDoS) Protection Service

Contracting authority

BBC (British Broadcasting Corporation)

• Public Procurement Organisation Number: PJRB-3233-GTQL

Broadcasting House, Portland Place

London

W1A 1AA

United Kingdom

Email: no_reply@bbc.co.uk

Website: http://www.bbc.co.uk/supplying/

Region: UKI32 - Westminster

Organisation type: Public authority - sub-central government