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Contract

Provision of a Social Care Transcription/AI Solution

Wrexham County Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076372

Procurement identifier (OCID): ocds-h6vhtk-0548d9 ([view related notices](#))

Published 24 November 2025, 11:21am

Scope

Reference

Proc-24-300

Description

Provision of a Social Care Transcription/AI Solution - Proc-24-300

Contract 1. Provision of a Social Care Transcription/AI Solution

Supplier

- Beam Up

Contract value

- £337,498 excluding VAT
- £404,999.99 including VAT

Above the relevant threshold

Date signed

21 November 2025

Contract dates

- 1 December 2025 to 30 November 2026
- Possible extension to 30 November 2028
- 3 years

Description of possible extension:

1+1+1

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKL23 - Flintshire and Wrexham

Justification for not setting key performance indicators

There are KPI's within the contract however they are below the threshold for publication

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Beam Up

- Public Procurement Organisation Number: PRGN-1626-TQPN

Senna Building, Gorsuch Place

Greater London

E2 8JF

United Kingdom

Email: bids@beam.org

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of a Social Care Transcription/AI Solution

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: Procurement@wrexham.gov.uk

Website: <https://www.wrexham.gov.uk/>

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales