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Tender

## **LBS - Carer Service**

Southwark Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076366

Procurement identifier (OCID): ocds-h6vhtk-04fdd8 ([view related notices](#))

Published 24 November 2025, 11:10am

## **Scope**

## **Reference**

DN770431

## **Description**

Southwark Council is seeking suitably qualified and experienced providers to enter into a contract for the provision of a Carer Service in Southwark.

Unpaid carers are people who provide care for a friend, family member, or neighbour who has an illness, disability, mental health concern, or who is older and needs extra support. Unpaid carers do not receive any payment from the council or a private company for this caring role.

The Carer Service will be located in Southwark and will offer a range of services for unpaid carers living in the borough. The Carer Service will aim to improve the wellbeing of unpaid carers, empower them in their caring role, and support them to access health and care services and other voluntary and community services that can offer support.

## **Total value (estimated)**

- £1,210,590 excluding VAT
- £1,210,590 including VAT

Above the relevant threshold

## **Contract dates (estimated)**

- 5 October 2026 to 4 October 2029
- Possible extension to 4 October 2031
- 5 years

Description of possible extension:

Option to extend for a further two years (3+2).

## **Main procurement category**

Services

## **CPV classifications**

- 85300000 - Social work and related services

## **Contract locations**

- UKI44 - Lewisham and Southwark

## Participation

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## Submission

### Enquiry deadline

22 December 2025, 3:00pm

### Tender submission deadline

5 January 2026, 3:00pm

### Submission address and any special instructions

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=11ab2b17-3d11-f011-8136-005056b64545>

### Tenders may be submitted electronically

Yes

### Languages that may be used for submission

English

### **Award decision date (estimated)**

16 July 2026

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### **Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Quality	Quality weighting 55%	Quality	55%
Price	Price weighting 40%	Price	40%
Social Value	Social Value weighting 5%	Quality	5%

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### **Other information**

#### **Applicable trade agreements**

- Government Procurement Agreement (GPA)

#### **Conflicts assessment prepared/revised**

Yes

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### **Procedure**

## Procedure type

Open procedure

## Special regime

Light touch

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## Documents

### Associated tender documents

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=11ab2b17-3d11-f011-8136-005056b64545>

Tender documents are available on the council's e-procurement portal Procontract.

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## Contracting authority

### Southwark Council

- Public Procurement Organisation Number: PXTW-7647-VDLV

160 Tooley Street

London

SE1 2QH

United Kingdom

Contact name: Frank Mensah

Email: [ProcurementAdviceTeam@southwark.gov.uk](mailto:ProcurementAdviceTeam@southwark.gov.uk)

Website: <http://www.southwark.gov.uk>

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government