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Tender

LBS - Carer Service

Southwark Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076366

Procurement identifier (OCID): ocds-h6vhtk-04fdd8 ([view related notices](#))

Published 24 November 2025, 11:10am

Scope

Reference

DN770431

Description

Southwark Council is seeking suitably qualified and experienced providers to enter into a contract for the provision of a Carer Service in Southwark.

Unpaid carers are people who provide care for a friend, family member, or neighbour who has an illness, disability, mental health concern, or who is older and needs extra support. Unpaid carers do not receive any payment from the council or a private company for this caring role.

The Carer Service will be located in Southwark and will offer a range of services for unpaid carers living in the borough. The Carer Service will aim to improve the wellbeing of unpaid carers, empower them in their caring role, and support them to access health and care services and other voluntary and community services that can offer support.

Total value (estimated)

- £1,210,590 excluding VAT
- £1,210,590 including VAT

Above the relevant threshold

Contract dates (estimated)

- 5 October 2026 to 4 October 2029
- Possible extension to 4 October 2031
- 5 years

Description of possible extension:

Option to extend for a further two years (3+2).

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKI44 - Lewisham and Southwark
-

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

22 December 2025, 3:00pm

Tender submission deadline

5 January 2026, 3:00pm

Submission address and any special instructions

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=11ab2b17-3d11-f011-8136-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

16 July 2026

Award criteria

Name	Description	Type	Weighting
Quality	Quality weighting 55%	Quality	55%
Price	Price weighting 40%	Price	40%
Social Value	Social Value weighting 5%	Quality	5%

Other information**Applicable trade agreements**

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://procontract.due-north.com/ProjectManagement/ProjectDashboard?projectId=11ab2b17-3d11-f011-8136-005056b64545>

Tender documents are available on the council's e-procurement portal Procontract.

Contracting authority

Southwark Council

- Public Procurement Organisation Number: PXTW-7647-VDLV

160 Tooley Street

London

SE1 2QH

United Kingdom

Contact name: Frank Mensah

Email: ProcurementAdviceTeam@southwark.gov.uk

Website: <http://www.southwark.gov.uk>

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government