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Not applicable

Three Year ICT Managed Service Contract 2026-2029

Southside Housing Association Ltd

F14: Notice for changes or additional information

Notice identifier: 2025/S 000-076338

Procurement identifier (OCID): ocds-h6vhtk-05d7eb

Published 24 November 2025, 10:25am

Section I: Contracting authority/entity

I.1) Name and addresses

Southside Housing Association Ltd

135 Fifty Pitches Rd, Cardonald

Glasgow

G514EB

Contact

Liz Bowden

Email

lbowden@southside-ha.co.uk

Telephone

+44 1414221112

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.southside-ha.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA1222
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Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Three Year ICT Managed Service Contract 2026-2029

II.1.2) Main CPV code

- 50312000 - Maintenance and repair of computer equipment

II.1.3) Type of contract

Services

II.1.4) Short description

The contract will be for the provision of Southside Housing Association's Managed ICT Service. This includes our main office at 135 Fifty Pitches Road, Glasgow; our subsidiary office at 435 Shields Road, Glasgow and our mobile working staff who use tablets and phones while out in our estates and in residents' homes. You will work in partnership with the small IT Team to ensure the annual cycle of ICT support and management, installation and administration of Microsoft and Windows Licences, hosting of 21 servers and management of 3CX phone system. The Association owns its ICT infrastructure and hardware. It leases servers from our current IT Managed Service provider. It leases telecommunication lines and, in some instances, uses the servers hosted by software database providers. A scope of works is listed in Document B. A brief outline of Southside's infrastructure is in Document C.

The commencement date of the contract is 1st February 2026. The contract will be for 3 years from the commencement date with the option to extend the contract by two further years in 1 + 1 year (12 month) increments, agreeable to both parties.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2025/S 000-070061](#)

Section VII. Changes

VII.1) Information to be changed or added

VII.1.2) Text to be corrected in the original notice

Section number

IV.2.2

Place of text to be modified

Time limit

Instead of

Date

1 December 2025

Local time

12:00pm

Read

Date

3 December 2025

Local time

12:00pm

Section number

IV.2.6

Place of text to be modified

Minimum time frame during which the tenderer must maintain the tender

Instead of

Date

27 February 2026

Read

Date

2 March 2026

Section number

IV.2.7

Place of text to be modified

Conditions for opening of tenders

Instead of

Date

1 December 2025

Local time

12:00pm

Read

Date

3 December 2025

Local time

12:00pm

VII.2) Other additional information

Extension to the tender period requested by a bidder