This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/076296-2025

Tender

Learning Management/Experience System

MHRA

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-076296

Procurement identifier (OCID): ocds-h6vhtk-05df57 (view related notices)

Published 24 November 2025, 9:42am

Scope

Reference

C334420

Description

The MHRA is looking to implement an all-in-one digital solution that combines the capabilities of Learning Experience platform and the administrative function of a Learning Management System. We are seeking a solution that would provide a "one stop shop" for the agency's 1500 colleagues to be able to plan, identify, undertake and monitor both assigned learning as well as self-directed/paced learning and to support learner collaboration. The system should have the functionality to design and host content and be capable of scheduling and hosting in person learning via virtual classrooms. There is a corporate need to provide assurance through the capturing and maintenance of learner/learning records on learning undertaken and assessments successfully completed. The solution will be key to supporting our ambitions of becoming a learning organisation and our agency value of creating an environment where learning and innovation thrive.

The Agency is seeking to let a contract for a three-year period, with two twelve-month

optional extensions (for a total possible five-year contract term) to one Supplier.

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 12 February 2026 to 12 February 2029
- Possible extension to 12 February 2031
- 5 years, 1 day

Description of possible extension:

Two annual options for the Agency to extend the Contract Term by twelve months

Options

The right to additional purchases while the contract is valid.

Two annual options for the Agency to extend the Contract Term by twelve months

Main procurement category

Services

CPV classifications

• 80420000 - E-learning services

Contract locations

• UK - United Kingdom

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

24 December 2025, 2:00pm

Tender submission deadline

24 December 2025, 2:00pm

Submission address and any special instructions

The Invitation to Tender will be published on the DHSC e-tendering portal - Atamis. Submissions must be via this portal.

https://atamis-1928.my.site.com/s/Welcome

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 February 2026

Award criteria

Name	Туре	Weighting
Technical	Quality	70.00%
Price	Price	30.00%

Other information

Payment terms

As per Contract Terms

Description of risks to contract performance
As per Contract Terms
Applicable trade agreements
Government Procurement Agreement (GPA)
Conflicts assessment prepared/revised
Connicts assessment prepared/revised
Yes
Procedure
Procedure type
Open procedure
Justification for not publishing a preliminary market engagement notice
PME undertaken via a framework which did not provide results desired.

Associated tender documents

C334420 Learning Management System ITT.docx

C334420 Appendix J Pricing.xlsx

C334420 Appendix D Contract Draft.docx

C334420 PSQ.docx

Appendix K Security Policy.pdf

Mid-Tier_Core_Terms_Word_v1.3A_2025 (1).docx

Contracting authority

MHRA

• Public Procurement Organisation Number: PJLJ-9824-VXPG

10 South Colonnade, Canary Wharf

London

E14 4PU

United Kingdom

Contact name: Jonathon Moloney

Telephone: 07584 538678

Email: commercial@mha.gov.uk

Website:

https://www.gov.uk/government/organisations/medicines-and-healthcare-products-regulatory-agency

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government