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Tender

Invitation to Tender - Framework Agreement for the Management of the Catering Services at Hamstead Hall Academy

HAMSTEAD HALL ACADEMY TRUST

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076230

Procurement identifier (OCID): ocds-h6vhtk-05e6c3

Published 21 November 2025, 10:17pm

Scope

Description

Tender Schedule:

Issue of Invitation to Tender - 21st November 2025

Bidding Companies to Visit Sites - 5th December 2025

Clarification Deadline - 2nd January 2025

Clarification Return Deadline - 6th January 2025

Deadline for return of Tender Responses - 9th January 2026 - 12:00pm

Presentation by shortlisted bidders - 20th January 2026

Reference site visits - w/c 26th January 2026

Contract Awarded by - By 30th January 2025

Mobilisation Meeting - 10 days after contract award

Contract Commencement - 1st April 2026

Hamstead Hall Academy wish to be at the forefront of educational catering and as such require a modern, branded offer that reflects the leading trends in the industry.

At this time, the Trust's wish is to commence a catering contract, with a partner who shares their vision for a customer-focused service that attracts the maximum number of students. The meals that are to be provided must be appealing to customers, imaginative, provide good value for money and be nutritionally balanced to encourage all students to make an educated choice.

The Trust's objectives for the new contract are as follows:-

- A catering service that is well managed and requires minimal involvement from the Trust's management team.
- A strong Contractor Area Manager who will develop and lead the team to deliver exceptional customer service, a consistently high-quality food offer and spend a substantial amount of time on site at the outset to undertake this.
- A Contractor who is proactive in their relationship management with the Trust.
- Investment in the Trust's Catering service through increased marketing in return for a tenure of contract.
- A higher number of students and staff using the facilities by providing a high quality, affordable and nutritious meal.
- A catering service that encourages students to take a healthy and balanced meal.
- Food and drinks that look appetising and are attractively presented.
- A hospitality service that will help showcase the Trust through events to parents and visitors.
- A Contractor that adopts a flexible and proactive approach to all Trust activities.
- A service that is professionally merchandised and marketed with discretion and to the mutual benefit of the Trust and the Contractor.
- A Contractor that operates using the optimum level of staffing.

The School involved in this process is:

- Hamstead Hall Academy

Commercial tool

Establishes a framework

Total value (estimated)

- £80,741,062 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

3 years initial contract and then 2 optional 1 year extension taking the contract to a maximum of 5 years.

Main procurement category

Services

CPV classifications

- 55524000 - School catering services

Contract locations

- UKG31 - Birmingham

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

Weighting criteria is included:

50% Quality and 50% Financial.

Award method when using the framework

With competition

Contracting authorities that may use the framework

Establishing party only

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

2 January 2026, 5:00pm

Tender submission deadline

9 January 2026, 12:00pm

Submission address and any special instructions

Please submit files to the Red Box Portal at: <https://redboxportal.com/dashboard>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 January 2026

Award criteria

Name	Type	Weighting
Commercial Scoring	Cost	50%
Quality Section	Quality	50%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure**Procedure type**

Open procedure

Documents

Associated tender documents

<https://redboxportal.com/dashboard>

Please request documents from admin@redboxcs.com

Contracting authority

HAMSTEAD HALL ACADEMY TRUST

- Companies House: 08528845
- Public Procurement Organisation Number: PBHY-4244-VVQQ

Hamstead Hall Academy Craythorne Avenue

Birmingham

B20 1HL

United Kingdom

Email: postbox@hamsteadhall.com

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

RED BOX CONSULTANCY SERVICES LIMITED

Summary of their role in this procurement: Consultant supporting with Tender Process

- Companies House: 05126781
- Public Procurement Organisation Number: PDBY-5265-PHLM

1 Innisfree Close

North Yorkshire

HG2 8PL

United Kingdom

Email: admin@redboxcs.com

Region: UKE22 - North Yorkshire CC

Contact organisation

Contact RED BOX CONSULTANCY SERVICES LIMITED for any enquiries.