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Planning

Public Sector Broadband Aggregation (PSBA) 3

Llywodraeth Cymru / Welsh Government

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076190

Procurement identifier (OCID): ocids-h6vhtk-054711

Published 21 November 2025, 4:37pm

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Scope

Reference

C287/2024/2025

Description

The PSBA contract represents a high-value (estimated to be circa £50m per year), high profile (affecting over 110 organisations, 640 GP surgeries and almost 5,000 public sector sites (including over 1,500 schools) across Wales) and complex service area.

The current PSBA service provides a core Welsh Government funded component comprising:

? A core Wide Area Network (WAN);

? The 24hrx7days a week x365 days a year service desk;

- ? Engineering teams;
- ? Service teams;
- ? A rolling programme of network upgrades and improvement that keep pace with the exponential rise in public sector demand for connectivity services;
- ? Individual contracts for a call-off catalogue of services available to PSBA users;
- ? An 'E-sports' facility;
- ? Cloud connectivity; and
- ? An integrator function for the public sector in Wales, which includes the purchasing of:
 - ? Fully-managed WAN services using any combination of Multi-Protocol Label Switching (MPLS), Software Defined (SD) WAN, Ethernet, Internet, Mobile Data or more from a range of communications providers;
 - ? Secure roaming services to connect people on the move;
 - ? Resilient WebSafe services to determine if content should be blocked;
 - ? Direct internet services with high-capacity network connectivity;
 - ? Robust firewalls and other security services;
 - ? Consultancy and strategic advice to support network and associated infrastructure projects; and
 - ? Peering capability enabling the connection of internet networks and traffic exchange.

The service provision is complex as it needs to aggregate purchased services from different providers

Procurement Scope

- ? Continue to provide scalable and flexible always on, resilient and robust connectivity services and efficient service management to Recipient Organisations
- ? Maintain a dynamic service to deliver best value to the public sector in Wales at all points
- ? Exploit existing investment in the PSBA network unless and until there is a business

case for change;

? Maintain network services that support the increased sharing of information, collaboration and integration of services across public sector organisations;

? Ensure stability and continuity of network services for the public sector during transition from the current PSBA service to PSBA's successor(s);

? Provide a network service that facilitates Welsh Government in driving growth, delivering jobs and developing wealth (now to include social value and move to digital delivery of services for best user experience); and

? Provide an ICT infrastructure platform capable of supporting future technology evolution in the supply and demand of services to public sector organisations.

for further information/register interest please contact PSBA3@gov.wales

Total value (estimated)

- £700,000,000 excluding VAT
- £840,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 October 2028 to 3 October 2033
- Possible extension to 3 October 2042
- 14 years, 1 day

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKL - Wales

Engagement

Engagement deadline

1 December 2025

Engagement process description

Webinars, Workshops, requests for information, focus groups and 1-1's

Update - suppliers are invited to our Supplier Engagement Day on 27 November 2025. The event will be held between 9.30am and 4pm at the Clayton Hotel, Cardiff, St Mary Street, CF10 1GD. This event will provide a valuable opportunity for suppliers to clearly understand the requirements of the Public Sector Broadband Aggregation (PSBA) 3.0 Project and highlight innovative developments in the sector.

The day will include:

- Guest speakers who will share insights and updates regarding procurement
- Targeted activities that provide an opportunity for suppliers to engage with the project and receive the latest information
- Opportunities to network with the project team

We look forward to your contribution and to sharing insights that will help shape the future of PSBA 3.0.

If you have any further questions, please email PSBA3@wales.gov.uk

Registration details are below:

PSBA3@wales.gov.uk

Submission

Publication date of tender notice (estimated)

2 April 2026

Contracting authority

Llywodraeth Cymru / Welsh Government

- Public Procurement Organisation Number: PQYQ-3841-BHTP

Gwasanaethau Caffael Corfforaethol / Corporate Procurement Services

Cardiff

CF10 3NQ

United Kingdom

Contact name: PSBA Project Team

Email: PSBA3@gov.wales

Website: <http://gov.wales>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales