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Award

Housing Related Support - Floating Support

Essex County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-076009

Procurement identifier (OCID): ocds-h6vhtk-0522e4 ([view related notices](#))

Published 21 November 2025, 12:36pm

Scope

Reference

DN788762

Description

In 2019, Essex County Council (ECC) commissioned the Floating Support Service, which provides a broad range of short and medium- term interventions to prevent homelessness and address other housing related needs. Operating a peripatetic model, the service delivers flexible, outreach support across the County; providing targeted, cost-effective interventions to vulnerable adults and their families, who are at imminent risk of losing their accommodation, or whom may be experiencing a period of crisis.

The service is aimed at people across a range of housing tenure, including those accommodated in social housing, owner-occupiers, private rented accommodation, as well as providing support to those who are homeless and require support with applying for accommodation.

Essex County Council are seeking a floating service that can provide:

1. Targeted floating support to individuals and/or families presenting with complex needs including, but not limited to, threatened homelessness, substance misuse, domestic abuse, offending, mental-ill- health, neuro diversity, physical/sensory impairment, financial hardship/exclusion, care leavers and refugees with access to public funds. Floating Support encompasses a broad range of activity.
2. For the purpose of this specification, Floating Support may include any intervention or assistance that enables individuals who are vulnerable, at risk of homelessness or are experiencing a period of crisis to manage and maintain their homes across all forms of tenure.
3. More generic and early interventions to a wider range of individuals and/or families who are homeless or at risk of homelessness with less complex presenting issues, where earlier and less intensive interventions will prevent deterioration
4. The ability to flex provision to support the identified target groups to ensure opportunities to "step up" and step down" as and when appropriate.
5. Clear service discharge processes that promote a positive and sustainable outcome, but with the opportunity to re-engage with the service in the event of emergency or crisis
6. Support for those with lived experience to access peer support and volunteering opportunities (possibly in conjunction with other services) as well as the potential for Mutual Aid.

Support is time limited and targeted and aimed at enabling the individual to reach a point where support is no longer required. Support will be provided in partnership with other specialist services including, but not necessarily limited to, health, social care, criminal justice and other public/voluntary sector partners.

In relation to the information regarding the contracting authority within this notice, please be advised that the contracting authority is Essex County Council and any Successor Body meaning one or more entities which assumes any of the Council's functions (as applicable) as a result of Local Government Reform (LGR). Such successor body or bodies may be, without limitation, a local authority, a combined authority, a combined county authority, a strategic authority or any other status determined pursuant to the Devolution and LGR Legislation.

Contract 1

Supplier

- PEABODY TRUST

Contract value

- £17,500,000 excluding VAT
- £21,000,000 including VAT

Above the relevant threshold

Award decision date

21 November 2025

Date assessment summaries were sent to tenderers

21 November 2025

Standstill period

- End: 3 December 2025
- 8 working days

Earliest date the contract will be signed

4 December 2025

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2033
- 7 years

Description of possible extension:

1 possible extension of 24 months (2 years)

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKH3 - Essex

Information about tenders

- 15 tenders received
- 8 tenders assessed in the final stage:
 - 5 submitted by small and medium-sized enterprises (SME)

- 3 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 7 suppliers unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [PEOPLE POTENTIAL POSSIBILITIES](#)
- [CENTRAL CARE RECRUITMENT LIMITED](#)
- [CITIZENS ADVICE ESSEX LIMITED](#)
- [MORAH SERVICES LIMITED](#)
- [OPTIMALCAREPLUS LIMITED](#)
- [OPTIMUM SUPPORTED HOUSING LIMITED](#)
- [Together for Mental Wellbeing](#)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

CENTRAL CARE RECRUITMENT LIMITED

- Companies House: 10370621
- Public Procurement Organisation Number: PVGL-2791-CRLL

Harlow Enterprise Hub, Kao Hockham Building, Edinburgh Way,

Harlow

CM20 2NQ

United Kingdom

Website: <http://www.centralcarerecruitment.co.uk>

Region: UKH35 - West Essex

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

CITIZENS ADVICE ESSEX LIMITED

- Companies House: 06150651
- Public Procurement Organisation Number: PWYG-7971-YHHM

Council Offices

Maldon

CM9 5DL

United Kingdom

Website: <http://www.citizensadviceessex.org.uk>

Region: UKH36 - Heart of Essex

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

MORAH SERVICES LIMITED

- Companies House: 10408152
- Public Procurement Organisation Number: PPCY-1949-CCBR

11 Hind Close

Chigwell

IG7 4EA

United Kingdom

Region: UKI53 - Redbridge and Waltham Forest

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

OPTIMALCAREPLUS LIMITED

- Companies House: 13053234
- Public Procurement Organisation Number: PWWR-3326-TRZH

Suite 113, Building 13 Thames Enterprise Centre

East Tilbury

RM18 8RH

United Kingdom

Website: <http://www.optimalcareplus.co.uk>

Region: UKH32 - Thurrock

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

OPTIMUM SUPPORTED HOUSING LIMITED

- Companies House: 10943643
- Public Procurement Organisation Number: PVHT-6363-VZWN

156 Castle Road

Chatham

ME4 5HY

United Kingdom

Website: <https://www.optimumsupported.co.uk/>

Region: UKJ41 - Medway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

PEABODY TRUST

- Companies House: RS007741
- Public Procurement Organisation Number: PYJY-3925-DVJD

45 Westminster Bridge Road

London

SE1 7JB

United Kingdom

Email: procurement.enquiries@peabody.org.uk

Website: <https://www.peabody.org.uk/>

Region: UKI44 - Lewisham and Southwark

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

PEOPLE POTENTIAL POSSIBILITIES

- Companies House: 02495423
- Charity Commission (England and Wales): 703163

Eagle House

Ilkeston

DE7 8HU

United Kingdom

Website: <http://www.p3charity.org>

Region: UKF13 - South and West Derbyshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Together for Mental Wellbeing

- Companies House: 00463505
- Public Procurement Organisation Number: PYCG-3379-BVJY

52 Walnut Tree Walk

London

SE11 6DN

United Kingdom

Website: <http://www.together-uk.org>

Region: UKI45 - Lambeth

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contracting authority

Essex County Council

- Public Procurement Organisation Number: PWVM-4844-NRQH

County Hall, Market Road

Chelmsford

CM1 1QH

United Kingdom

Email: craig.forster@essex.gov.uk

Region: UKH36 - Heart of Essex

Organisation type: Public authority - sub-central government