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Award

## **APHA's Stock Management and Sales Order Processing System 2025**

Department for Environment Food & Rural Affairs

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075964

Procurement identifier (OCID): ocds-h6vhtk-05e62a ([view related notices](#))

Published 21 November 2025, 11:30am

### **Scope**

### **Reference**

C31970

### **Description**

The Animal and Plant Health Agency (APHA), APHA's system requirement shall cover the support for Integra ERP Stock, Sales and Assets System that can integrate with Oracle EBS. Integra is cloud based, proprietary software which is business critical.

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## **Contract 1. APHA's Stock Management and Sales Order Processing System**

### **Supplier**

- INTEGRATED BUSINESS SOFTWARE AND SOLUTIONS LIMITED

### **Contract value**

- £169,777.98 excluding VAT
- £203,737.18 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

28 November 2025

### **Contract dates (estimated)**

- 1 December 2025 to 30 November 2028
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 72222300 - Information technology services

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## **Participation**

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Other information**

### **Description of risks to contract performance**

Risk of Technical lock-in - The Centros-Integra system has already been identified to be replaced under the Synergy Programme and is in scope of this programme. Synergy is a large-scale government wide initiative focused on aligning and modernising HR, Finance, and Procurement systems across multiple government departments.

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

## **Direct award justification**

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons

The Centros-Integra system is heavily integrated across the APHA estate and the store facilities at the main Weybridge site. The systems has been customised through a complex configuration".

The current supplier remains uniquely positioned due to the system design, deep familiarity with APHA's processes, and ownership of the Intellectual Property Rights (IPR) of the current system."

The above is in line with PA 2023 paragraphs 5 and 7.

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## **Supplier**

### **INTEGRATED BUSINESS SOFTWARE AND SOLUTIONS LIMITED**

- Companies House: 13593644
- Public Procurement Organisation Number: PXTX-3558-HDGN

11 Buckingham Street

London

WC2N 6DF

United Kingdom

Email: [ibss@adv-t-group.com](mailto:ibss@adv-t-group.com)

Website: <https://www.ibsoftwaresolutions.com/>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. APHA's Stock Management and Sales Order Processing System

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## **Contracting authority**

### **Department for Environment Food & Rural Affairs**

- Public Procurement Organisation Number: PNBD-3289-CDGX

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: [procurement@defra.gov.uk](mailto:procurement@defra.gov.uk)

Region: UKI32 - Westminster

Organisation type: Public authority - central government