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Award

APHA's Stock Management and Sales Order Processing System 2025

Department for Environment Food & Rural Affairs

UK5: Transparency notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-075964

Procurement identifier (OCID): ocds-h6vhtk-05e62a

Published 21 November 2025, 11:30am

Scope

Reference

C31970

Description

The Animal and Plant Health Agency (APHA), APHA's system requirement shall cover the support for Integra ERP Stock, Sales and Assets System that can integrate with Oracle EBS. Integra is cloud based, proprietary software which is business critical.

Contract 1. APHA's Stock Management and Sales Order Processing System

Supplier

INTEGRATED BUSINESS SOFTWARE AND SOLUTIONS LIMITED

Contract value

- £169,777.98 excluding VAT
- £203,737.18 including VAT

Above the relevant threshold

Earliest date the contract will be signed

28 November 2025

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- 3 years

Main procurement category

Services

CPV classifications

• 72222300 - Information technology services

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Description of risks to contract performance

Risk of Technical lock-in - The Centros-Integra system has already been identified to be replaced under the Synergy Programme and is in scope of this programme. Synergy is a large-scale government wide initiative focused on aligning and modernising HR, Finance, and Procurement systems across multiple government departments.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier intellectual property or exclusive rights
- Single supplier technical reasons

The Centros-Integra system is heavily integrated across the APHA estate and the store facilities at the main Weybridge site. The systems has been customised through a complex configuration".

The current supplier remains uniquely positioned due to the system design, deep familiarity with APHA's processes, and ownership of the Intellectual Property Rights (IPR) of the current system."

The above is in line with PA 2023 paragraphs 5 and 7.

Supplier

INTEGRATED BUSINESS SOFTWARE AND SOLUTIONS LIMITED

Companies House: 13593644

Public Procurement Organisation Number: PXTX-3558-HDGN

11 Buckingham Street

London

WC2N 6DF

United Kingdom

Email: ibss@advt-group.com

Website: https://www.ibsoftwaresolutions.com/

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. APHA's Stock Management and Sales Order Processing System

Contracting authority

Department for Environment Food & Rural Affairs

• Public Procurement Organisation Number: PNBD-3289-CDGX

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: procurement@defra.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government