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Tender

Ambulance Vehicle Recovery Framework Agreement

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075922

Procurement identifier (OCID): ocds-h6vhtk-055eda ([view related notices](#))

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Scope

Reference

C395539

Description

The East of England NHS Collaborative Procurement Hub (EOECPH) work on behalf of the Ambulance Trusts in delivering collaborative procurement support.

The NHS Ambulance Service Trusts, those identified, across England, Scotland, Wales and Northern Ireland, are seeking to appoint multiple suppliers for the service of Roadside Assistance and Vehicle Recovery & Associated Services. This framework agreement will encompass operational & non-operational fleet.

The initial framework term shall be 2 years with the option to extend for 2 x 12 months. The anticipated framework commencement date is 1 May 2026.

The service provision will be delivered across the NHS Ambulance Service Trusts on a regional basis known as lots and sub-lots, as outlined in Document 2 - Roadside Assistance and Vehicle Recovery Specification. Tenderers will need to identify which sub-lot they are bidding for in their tender submission.

This procurement exercise is being carried out in accordance with PA 2023.

Commercial tool

Establishes a framework

Total value (estimated)

- £14,000,000 excluding VAT
- £28,000,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 28 April 2028
- Possible extension to 30 April 2030
- 4 years

Description of possible extension:

2x12 months

Main procurement category

Services

CPV classifications

- 50118200 - Breakdown and recovery services for commercial vehicles

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

1%

Framework operation description

As per the tender documentation

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Please see Document 11 of the ITT Tender pack for list of all framework beneficiaries.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

28 November 2025, 4:00pm

Tender submission deadline

12 December 2025, 12:00pm

Submission address and any special instructions

The Authority is utilising an electronic Tendering system ("E-Tendering Portal") to manage this procurement and communicate with Tenderers. Accordingly, there will be no hard copy documents issued to Tenderers and all communications with the Authority, including the submission of Tender responses, will be conducted solely via the following link: <https://health-family.force.com/s/Welcome>

Please search project reference: C395539 on the Atamis e-tendering portal.

Tenders may be submitted electronically

Yes

Award criteria

Please refer to the ITT tender documentation

Procedure

Procedure type

Below threshold - open competition

Contracting authority

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

- Public Procurement Organisation Number: PXMB-9766-NLTH

Victoria House, Camlife, Cambridge Road

Fulbourn

CB21 5XA

United Kingdom

Contact name: Raj Dosanjh

Email: ambulance@eoecph.nhs.uk

Website: <https://www.eoecph.nhs.uk>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - central government