

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/075899-2025>

Contract

## **Advice, Support and Guidance for Parents/Carers**

Newcastle City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075899

Procurement identifier (OCID): ocds-h6vhtk-05e602

Published 21 November 2025, 9:56am

### **Scope**

### **Reference**

C-013335

### **Description**

The Advice and Guidance service will provide individual information, advice, and support to families of children with additional needs, through a range of forums including drop-in sessions, social groups, parent/carers groups in school and through social media.

The service will be universally available to families across the city and delivered across a range of accessible locations.

The service will provide individual information, advice, and support to families of children with additional needs from age 0-25:

The provider will be expected to offer guidance in terms of:

- the Local Offer

- personalisation and Personal Budgets
  - advice for children, young people and parents on gathering, understanding and interpreting information and applying it to their own situation.
- 

## **Contract 1**

### **Supplier**

- SKILLS FOR PEOPLE

### **Contract value**

- £425,000 including VAT

Below the relevant threshold

### **Date signed**

1 August 2025

### **Contract dates**

- 1 August 2025 to 31 July 2028
- Possible extension to 31 July 2030
- 5 years

Description of possible extension:

2x1 year extension if the provider is delivering the KPIs effectively.

## **Main procurement category**

Services

## **CPV classifications**

- 98000000 - Other community, social and personal services

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

## **Key performance indicators**

<b>Name</b>	<b>Description</b>	<b>Reporting frequency</b>
In depth support	In depth support provided for families of children with additional needs, supporting them navigate additional support for their child.	3 months
Information, advice and guidance	Provide information, advice and guidance for families of children with additional needs.	3 months
Preparing for Adulthood	Preparing for Adulthood workshops for families to support with this key transition.	3 months

---

## **Procedure**

### **Procedure type**

Below threshold - without competition

### **Special regime**

Light touch

---

## **Supplier**

### **SKILLS FOR PEOPLE**

4 Glendale Terrace, Byker

Newcastle upon Tyne

NE6 1PB

United Kingdom

Telephone: 0191 281 8737

Email: [information@skillsforpeople.org.uk](mailto:information@skillsforpeople.org.uk)

Website: <https://skillsforpeople.org.uk/contact-us/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

---

## Contracting authority

### Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: [corporate.procurement.team@newcastle.gov.uk](mailto:corporate.procurement.team@newcastle.gov.uk)

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government