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Contract

Advice, Support and Guidance for Parents/Carers

Newcastle City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075899

Procurement identifier (OCID): ocids-h6vhtk-05e602

Published 21 November 2025, 9:56am

Scope

Reference

C-013335

Description

The Advice and Guidance service will provide individual information, advice, and support to families of children with additional needs, through a range of forums including drop-in sessions, social groups, parent/carer groups in school and through social media.

The service will be universally available to families across the city and delivered across a range of accessible locations.

The service will provide individual information, advice, and support to families of children with additional needs from age 0-25:

The provider will be expected to offer guidance in terms of:

- the Local Offer

- personalisation and Personal Budgets
 - advice for children, young people and parents on gathering, understanding and interpreting information and applying it to their own situation.
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Contract 1

Supplier

- SKILLS FOR PEOPLE

Contract value

- £425,000 including VAT

Below the relevant threshold

Date signed

1 August 2025

Contract dates

- 1 August 2025 to 31 July 2028
- Possible extension to 31 July 2030
- 5 years

Description of possible extension:

2x1 year extension if the provider is delivering the KPIs effectively.

Main procurement category

Services

CPV classifications

- 98000000 - Other community, social and personal services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Key performance indicators

Name	Description	Reporting frequency
In depth support	In depth support provided for families of children with additional needs, supporting them navigate additional support for their child.	3 months
Information, advice and guidance	Provide information, advice and guidance for families of children with additional needs.	3 months
Preparing for Adulthood	Preparing for Adulthood workshops for families to support with this key transition.	3 months

Procedure

Procedure type

Below threshold - without competition

Special regime

Light touch

Supplier

SKILLS FOR PEOPLE

4 Glendale Terrace, Byker

Newcastle upon Tyne

NE6 1PB

United Kingdom

Telephone: 0191 281 8737

Email: information@skillsforpeople.org.uk

Website: <https://skillsforpeople.org.uk/contact-us/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government