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Tender

Carers Support Service I-4805

Oxfordshire County Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075824

Procurement identifier (OCID): ocds-h6vhtk-05e5d9

Published 20 November 2025, 4:29pm

Scope

Reference

I-4805

Description

A good 'Carer Support Service' is one that recognises, values, and empowers unpaid carers-providing them with the practical, emotional, and social support they need to maintain their own wellbeing while caring for others. This will help to shape more resilient communities and complement the Oxfordshire Way , the Council's strategic vision. We want the people of Oxfordshire to live well and independently in their communities, remaining fit and healthy for as long as possible. This means intervening early to support individuals, helping people retain their skills and confidence, and preventing need or delaying deterioration wherever possible, and supporting unpaid carers in their caring role.

Total value (estimated)

- £10,716,310 excluding VAT
- £12,859,572 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2036
- 10 years

Options

The right to additional purchases while the contract is valid.

The Council reserves the right to purchase additional Services. Full details in Contract.

Main procurement category

Services

CPV classifications

- 98000000 - Other community, social and personal services
- 85000000 - Health and social work services

Contract locations

- UKJ14 - Oxfordshire
-

Participation

Legal and financial capacity conditions of participation

Please refer to checks within Procurement Selection Questionnaire

Technical ability conditions of participation

Please refer to ITT documentation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

16 December 2025, 12:00pm

Submission type

Tenders

Tender submission deadline

17 December 2025, 12:00pm

Submission address and any special instructions

Tenderers are invited to submit their bids via the South East Business Portal.

South East Business Portal (www.due-north.com)

Providers can access this opportunity on the portal by searching either 'Dementia Support Service' or the project reference which is DN797833.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

9 February 2026

Award criteria

Name	Description	Type	Weighting
Quality	Quality divided into sub-Quality criteria with associated weightings		80.00%
Price	Submitted 10 Year Price	Price	20.00%

Other information

Payment terms

Please refer to Contract.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Light touch

Competitive flexible procedure description

For full details please refer to ITT

Preliminary Selection Questionnaire

Evaluation stage based upon supplier's method statement, Price and other required responses

Optional interview

Justification for not publishing a preliminary market engagement notice

Preliminary market engagement not undertaken.

Contracting authority

Oxfordshire County Council

- Public Procurement Organisation Number: PZNW-8281-MHNM

County Hall

Oxford

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United Kingdom

Contact name: Alice Leung

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Website: <http://www.oxfordshire.gov.uk>

Region: UKJ14 - Oxfordshire

Organisation type: Public authority - sub-central government