This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/075824-2025">https://www.find-tender.service.gov.uk/Notice/075824-2025</a>

Tender

# **Carers Support Service I-4805**

Oxfordshire County Council

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-075824

Procurement identifier (OCID): ocds-h6vhtk-05e5d9

Published 20 November 2025, 4:29pm

### Scope

#### Reference

I-4805

### **Description**

A good 'Carer Support Service' is one that recognises, values, and empowers unpaid carers-providing them with the practical, emotional, and social support they need to maintain their own wellbeing while caring for others. This will help to shape more resilient communities and complement the Oxfordshire Way, the Council's strategic vision. We want the people of Oxfordshire to live well and independently in their communities, remaining fit and healthy for as long as possible. This means intervening early to support individuals, helping people retain their skills and confidence, and preventing need or delaying deterioration wherever possible, and supporting unpaid carers in their caring role.

#### Total value (estimated)

- £10,716,310 excluding VAT
- £12,859,572 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2036
- 10 years

### **Options**

The right to additional purchases while the contract is valid.

The Council reserves the right to purchase additional Services. Full details in Contract.

### Main procurement category

Services

#### **CPV** classifications

- 98000000 Other community, social and personal services
- 85000000 Health and social work services

#### **Contract locations**

• UKJ14 - Oxfordshire

# **Participation**

### Legal and financial capacity conditions of participation

Please refer to checks within Procurement Selection Questionnaire

### Technical ability conditions of participation

Please refer to ITT documentation

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

# **Submission**

### **Enquiry deadline**

16 December 2025, 12:00pm

## **Submission type**

**Tenders** 

#### Tender submission deadline

17 December 2025, 12:00pm

#### Submission address and any special instructions

Tenderers are invited to submit their bids via the South East Business Portal.

South East Business Portal (<u>www.due-north.com</u>)

Providers can access this opportunity on the portal by searching either 'Dementia Support Service' or the project reference which is DN797833.

### Tenders may be submitted electronically

Yes

#### Languages that may be used for submission

**English** 

## Award decision date (estimated)

9 February 2026

### **Award criteria**

Name	Description	Туре	Weighting	
Quality	Quality divided into subQuality criteria with associated weightings		80.00%	
Price	Submitted 10 Year Price	Price	20.00%	

#### Other information

#### **Payment terms**

Please refer to Contract.

### Conflicts assessment prepared/revised

Yes

#### **Procedure**

## **Procedure type**

Competitive flexible procedure

### Special regime

Light touch

## Competitive flexible procedure description

For full details please refer to ITT

Preliminary Selection Questionnaire

Evaluation stage based upon supplier's method statement, Price and other required responses

#### Optional interview

#### Justification for not publishing a preliminary market engagement notice

Preliminary market engagement not undertaken.

# **Contracting authority**

#### **Oxfordshire County Council**

• Public Procurement Organisation Number: PZNW-8281-MHNM

County Hall

Oxford

OX1 1ND

**United Kingdom** 

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Region: UKJ14 - Oxfordshire

Organisation type: Public authority - sub-central government