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Award

Cloud Backup Services for Schools

Norfolk County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075817

Procurement identifier (OCID): ocds-h6vhtk-05a5d7 ([view related notices](#))

Published 20 November 2025, 4:22pm

Scope

Reference

NCCT43268

Description

Norfolk County Council has appointed a supplier to provide cloud backup solution for 115 sites.

This service will be provided to establishments with an ICT Solutions support contract or in some cases non-contract customers who wish to purchase a backup solution from ourselves.

Please note

Please note that both Norfolk County Council and Suffolk County Council have approved a devolution deal which is expected to lead to the establishment of a Mayoral Combined County Authority with strategic powers, headed by an elected mayor. Subject to the government laying a Statutory Instrument and to its approval by Parliament to formally establish the new combined authority, the first Mayoral election is expected to be in May

2026. Government has also invited participation by Norfolk in Local Government Review. This process has the potential to lead to unitary local government in Norfolk. The contract may be assigned or novated to any successor authority(ies) to Norfolk County Council or to any joint body incorporating or formed by any such successor. The County Council or a successor authority or joint body may order services on behalf of other local authorities serving any area within Norfolk's current geographical boundaries.

Contract 1. Cloud back up services

Supplier

- [Rydal Communications limited](#)

Contract value

- £32,964 excluding VAT
- £39,556.80 including VAT

Above the relevant threshold

Award decision date

20 November 2025

Date assessment summaries were sent to tenderers

20 November 2025

Standstill period

- End: 2 December 2025
- 8 working days

Earliest date the contract will be signed

5 December 2025

Contract dates (estimated)

- 1 February 2026 to 31 January 2029
- Possible extension to 31 January 2031
- 5 years

Description of possible extension:

At the Council's discretion.

Main procurement category

Services

CPV classifications

- 72910000 - Computer back-up services
-

Information about tenders

- 5 tenders received
- 5 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 4 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Supplier

Rydal Communications limited

- Companies House: 06738960

Elwes House 19 Church Walk

Peterborough

PE1 2TP

United Kingdom

Email: n.nania@rydal-group.co.uk

Region: UKH11 - Peterborough

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Cloud back up services

Contracting authority

Norfolk County Council

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: sourcingteam@norfolk.gov.uk

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government