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Contract

Golden Lane Estate Resident Engagement & Communication

The Mayor and Commonalty and Citizens of the City of London

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075761

Procurement identifier (OCID): ocds-h6vhtk-051961 ([view related notices](#))

Published 20 November 2025, 3:10pm

Scope

Reference

prj_194

Description

The City of London Corporation (the City) invited Tenders for provision of a communications service provider to support multiple capital works projects on the Golden Lane Estate. The contract will ensure effective, timely, and sensitive communication and community engagement across a range of refurbishment projects. The Golden Lane Estate is a historically significant post-war housing estate – its buildings are Grade II and II* listed (with Crescent House being Grade II*). The estate comprises a diverse residential community (approximately 50% social housing tenants and 50% leaseholders), alongside some local businesses and community facilities. Given the estate's heritage status and past project challenges, stakeholder engagement is particularly sensitive.

Contract 2

Supplier

- Concilio Communications Limited

Contract value

- £561,300 excluding VAT
- £673,560 including VAT

Above the relevant threshold

Date signed

3 November 2025

Contract dates

- 3 November 2025 to 2 November 2030
- Possible extension to 2 November 2035
- 10 years

Description of possible extension:

The duration of the contract is five (5) years, subject to the right of the City (at its sole discretion) to exercise its right to extend the contract by another five (5) years. The maximum length of the contract is therefore ten (10) years.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The contract may require modification in the event of project overrun to ensure continuation of service and technical expertise is retained from the communications service provider (for example to provide additional goods, services or works).

CPV classifications

- 79416000 - Public relations services

Contract locations

- UKI - London

Key performance indicators

Name

Timeliness of Planned Communications

Responsiveness to Enquiries

Clarity & Accessibility of Communications

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Supplier

Concilio Communications Limited

- Companies House: 07260886

850 Green Lanes

London

N21 2RS

United Kingdom

Email: ndines@conciliocomms.com

Region: UKI54 - Enfield

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2

Contracting authority

The Mayor and Commonalty and Citizens of the City of London

- Public Procurement Organisation Number: PYQD-1693-MYXR

PO Box 270

City of London

EC2P 2EJ

United Kingdom

Contact name: Arta Nuhija

Telephone: 020 7606 3030

Email: Arta.Nuhija@cityoflondon.gov.uk

Website: <https://www.cityoflondon.gov.uk>

Region: UKI43 - Haringey and Islington

Organisation type: Public authority - sub-central government