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Contract

Emergency Accommodation and additional staffing

King's Lynn and West Norfolk Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075752

Procurement identifier (OCID): ocids-h6vhtk-058e18 ([view related notices](#))

Published 20 November 2025, 2:58pm

Scope

Description

Provision of four self-contained units of emergency accommodation at existing supporting housing scheme in King's Lynn, owned and operated by Sanctuary Housing.

Contract 1. Emergency Accommodation and additional staffing

Supplier

- SANCTUARY HOUSING ASSOCIATION

Contract value

- £336,862 including VAT

Above the relevant threshold

Date signed

15 October 2025

Contract dates

- 3 November 2025 to 30 September 2028
- 2 years, 10 months, 28 days

Main procurement category

Services

CPV classifications

- 55250000 - Letting services of short-stay furnished accommodation

Contract locations

- UKH16 - North and West Norfolk

Key performance indicators

| Name | Description |
|-------------------------|---|
| Emergency Accommodation | Referrals assessed New residents moved in Void properties available to relet |
| Main building 1 | Referrals accommodated with high/complex needs Number of individuals houses Number of positive move-ones (high/complex needs only) |
| Main building 2 | Levels of engagement with support (high/complex needs only) Number of abandonments (high/complex needs only) Number of evictions, by reason (high/complex needs only) |

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

Sanctuary Housing are the owners of the property and as such are uniquely placed to

provide this emergency accommodation in the same location as the existing service they already provide to the

Council. At the same time this additional service

enhances the existing Supported Housing Scheme.

Supplier

SANCTUARY HOUSING ASSOCIATION

- Companies House: IP19059R
- Public Procurement Organisation Number: PXHR-9786-XQJM

Chamber Court, Castle Street

Worcester

WR1 3ZQ

United Kingdom

Email: group.procurement@sanctuary.co.uk

Website: <http://www.sanctuary.co.uk>

Region: UKG12 - Worcestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Emergency Accommodation and additional staffing

Contracting authority

King's Lynn and West Norfolk Borough Council

- Public Procurement Organisation Number: PZQQ-4816-TPLW

King's Court, Chapel Street

King's Lynn

PE30 1EX

United Kingdom

Email: procurementtenders@west-norfolk.gov.uk

Website: <http://www.west-norfolk.gov.uk>

Region: UKH16 - North and West Norfolk

Organisation type: Public authority - sub-central government