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Tender

Our Communities Specialist Support Services

Wolverhampton City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075732

Procurement identifier (OCID): ocds-h6vhtk-05a57e ([view related notices](#))

Published 20 November 2025, 2:42pm

Scope

Reference

CWC25143

Description

There has been a significant increase in the expectation from Central Government on all local authorities including Wolverhampton to assist Secretary of State to exercise powers under sections 98 and 95 of the Immigration and Asylum Act 1999; to provide accommodation for those seeking Asylum in the UK.

Additionally, there has been increasing demand to offer holistic and needs led assistance to those arriving at the UK via safe and legal routes which includes the provision of needs led housing to mitigate rooflessness, and safeguard households from destitution.

To make certain we can promote fair and equal access to services, meet the needs of arriving households, and meet the mandatory requirements ` Central Government the council does employ an internal Migration Team. The team support strategic, and operational coordination, whilst responding to unplanned pressures of migration.

There are four available lots under Our Communities Specialist Support Tender:

Lot 1 - Specialist Advice & Support Service

Lot 2 - Raising Standards - Private Rented Sector

Lot 3 - Tenancy Sustainment

Lot 4 - Resettlement

This Procurement is being conducted in accordance with the Act using the Open Procedure (Section 20 (2(a)). This document describes how the Procurement will be conducted, including details of the associated Procurement timetable, award criteria and how to respond to this opportunity. Suppliers are strongly encouraged to read this document before preparing their submission.

The initial term will be for 3 (three) years, with the option for 3(three) 1(one) year extensions. The contract will be based on minimum acceptable performance (map) being met by the tenderer as identified via key performance indicators. The total contract term will not exceed 6(six) years (3 + 1 + 1 + 1).

The Contract is intending to commence on 1st April 2026 or as otherwise agreed between the parties.

The deadline for responding to this ITT is 12:00pm Friday 19th December 2025. See 'Procurement timetable' and 'How to respond to this opportunity'.

Total value (estimated)

- £3,330,000 excluding VAT
- £3,996,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029

- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

3 Optional 1 Year Extensions (3 + 1 + 1 + 1)

Main procurement category

Services

Contract locations

- UKG39 - Wolverhampton

Lot constraints

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1. Lot 1 - Specialist Advice & Support Service

Description

Specialist advice, guidance, and support for new and arriving migrant households; adults and children

Lot value (estimated)

- £945,000 excluding VAT
- £1,134,000 including VAT

CPV classifications

- 85000000 - Health and social work services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Lot 2 - Raising Standards - Private Rented Sector

Description

Skilled housing decoration and preparation, with reusable and upcycled furniture and basic household items to make a house a home, whilst educating households on how to maintain their home environments.

Lot value (estimated)

- £795,000 excluding VAT

- £954,000 including VAT

CPV classifications

- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 44800000 - Paints, varnishes and mastics
- 50850000 - Repair and maintenance services of furniture
- 85000000 - Health and social work services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Lot 3: Tenancy Sustainment

Description

Outreach intervention to support move on and the resettlement of households into the private rented sector. This will mitigate the risk of tenancy failures and improving relationships with landlords

Lot value (estimated)

- £735,000 excluding VAT
- £882,000 including VAT

CPV classifications

- 85000000 - Health and social work services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Lot 4: Resettlement and Crisis response

Description

Outreach intervention to support move on and the resettlement of households into the private rented sector. This will mitigate the risk of tenancy failures and improving relationships with landlords.

Lot value (estimated)

- £855,000 excluding VAT
- £1,026,000 including VAT

CPV classifications

- 85000000 - Health and social work services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Legal and financial capacity conditions of participation

Lot 1. Lot 1 - Specialist Advice & Support Service

Lot 2. Lot 2 - Raising Standards - Private Rented Sector

Lot 3. Lot 3: Tenancy Sustainment

Lot 4. Lot 4: Resettlement and Crisis response

Detailed in ITT

Technical ability conditions of participation

Lot 1. Lot 1 - Specialist Advice & Support Service

Lot 2. Lot 2 - Raising Standards - Private Rented Sector

Lot 3. Lot 3: Tenancy Sustainment

Lot 4. Lot 4: Resettlement and Crisis response

Detailed in ITT

Particular suitability

Lot 1. Lot 1 - Specialist Advice & Support Service

Lot 2. Lot 2 - Raising Standards - Private Rented Sector

Lot 3. Lot 3: Tenancy Sustainment

Lot 4. Lot 4: Resettlement and Crisis response

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 December 2025, 11:59pm

Tender submission deadline

19 December 2025, 12:00pm

Submission address and any special instructions

www.wolverhamptontenders.com

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

27 February 2026

Award criteria

| Name | Description | Type | Weighting |
|--------------|----------------------------|---------|-----------|
| Quality | Quality 80% - Lot Specific | Quality | 80% |
| Social Value | Social Value - 10% | Quality | 10% |
| EDI | EDI - 10% | Quality | 10% |

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Wolverhampton City Council

- Public Procurement Organisation Number: PVBV-7568-LBLL

Civic Centre, St Peter's Square

Wolverhampton

WV1 1SH

United Kingdom

Email: corporate.procurement@wolverhampton.gov.uk

Website: <http://www.wolverhamptontenders.com>

Region: UKG39 - Wolverhampton

Organisation type: Public authority - sub-central government