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Tender

## **Our Communities Specialist Support Services**

Wolverhampton City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075732

Procurement identifier (OCID): ocds-h6vhtk-05a57e ([view related notices](#))

Published 20 November 2025, 2:42pm

### **Scope**

### **Reference**

CWC25143

### **Description**

There has been a significant increase in the expectation from Central Government on all local authorities including Wolverhampton to assist Secretary of State to exercise powers under sections 98 and 95 of the Immigration and Asylum Act 1999; to provide accommodation for those seeking Asylum in the UK.

Additionally, there has been increasing demand to offer holistic and needs led assistance to those arriving at the UK via safe and legal routes which includes the provision of needs led housing to mitigate rooflessness, and safeguard households from destitution.

To make certain we can promote fair and equal access to services, meet the needs of arriving households, and meet the mandatory requirements ` Central Government the council does employ an internal Migration Team. The team support strategic, and operational coordination, whilst responding to unplanned pressures of migration.

There are four available lots under Our Communities Specialist Support Tender:

Lot 1 - Specialist Advice & Support Service

Lot 2 - Raising Standards - Private Rented Sector

Lot 3 - Tenancy Sustainment

Lot 4 - Resettlement

This Procurement is being conducted in accordance with the Act using the Open Procedure (Section 20 (2(a))). This document describes how the Procurement will be conducted, including details of the associated Procurement timetable, award criteria and how to respond to this opportunity. Suppliers are strongly encouraged to read this document before preparing their submission.

The initial term will be for 3 (three) years, with the option for 3(three) 1(one) year extensions. The contract will be based on minimum acceptable performance (map) being met by the tenderer as identified via key performance indicators. The total contract term will not exceed 6(six) years (3 + 1 + 1 + 1).

The Contract is intending to commence on 1st April 2026 or as otherwise agreed between the parties.

The deadline for responding to this ITT is 12:00pm Friday 19th December 2025. See 'Procurement timetable' and 'How to respond to this opportunity'.

### **Total value (estimated)**

- £3,330,000 excluding VAT
- £3,996,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029

- Possible extension to 31 March 2032
- 6 years

Description of possible extension:

3 Optional 1 Year Extensions (3 + 1 + 1 + 1)

## **Main procurement category**

Services

## **Contract locations**

- UKG39 - Wolverhampton

## **Lot constraints**

Maximum number of lots a supplier can bid for: 2

Maximum number of lots a supplier can be awarded: 2

## **Not the same for all lots**

CPV classifications are shown in Lot sections, because they are not the same for all lots.

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## **Lot 1. Lot 1 - Specialist Advice & Support Service**

## Description

Specialist advice, guidance, and support for new and arriving migrant households; adults and children

## Lot value (estimated)

- £945,000 excluding VAT
- £1,134,000 including VAT

## CPV classifications

- 85000000 - Health and social work services

## Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## Lot 2. Lot 2 - Raising Standards - Private Rented Sector

## Description

Skilled housing decoration and preparation, with reusable and upcycled furniture and basic household items to make a house a home, whilst educating households on how to maintain their home environments.

## Lot value (estimated)

- £795,000 excluding VAT

- £954,000 including VAT

### **CPV classifications**

- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 44800000 - Paints, varnishes and mastics
- 50850000 - Repair and maintenance services of furniture
- 85000000 - Health and social work services

### **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 3. Lot 3: Tenancy Sustainment**

### **Description**

Outreach intervention to support move on and the resettlement of households into the private rented sector. This will mitigate the risk of tenancy failures and improving relationships with landlords

### **Lot value (estimated)**

- £735,000 excluding VAT
- £882,000 including VAT

### **CPV classifications**

- 85000000 - Health and social work services

### **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 4. Lot 4: Resettlement and Crisis response**

### **Description**

Outreach intervention to support move on and the resettlement of households into the private rented sector. This will mitigate the risk of tenancy failures and improving relationships with landlords.

### **Lot value (estimated)**

- £855,000 excluding VAT
- £1,026,000 including VAT

### **CPV classifications**

- 85000000 - Health and social work services

### **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Participation**

### **Legal and financial capacity conditions of participation**

**Lot 1. Lot 1 - Specialist Advice & Support Service**

**Lot 2. Lot 2 - Raising Standards - Private Rented Sector**

**Lot 3. Lot 3: Tenancy Sustainment**

**Lot 4. Lot 4: Resettlement and Crisis response**

Detailed in ITT

### **Technical ability conditions of participation**

**Lot 1. Lot 1 - Specialist Advice & Support Service**

**Lot 2. Lot 2 - Raising Standards - Private Rented Sector**

**Lot 3. Lot 3: Tenancy Sustainment**

**Lot 4. Lot 4: Resettlement and Crisis response**

Detailed in ITT

### **Particular suitability**

**Lot 1. Lot 1 - Specialist Advice & Support Service**

**Lot 2. Lot 2 - Raising Standards - Private Rented Sector**

**Lot 3. Lot 3: Tenancy Sustainment**

**Lot 4. Lot 4: Resettlement and Crisis response**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Enquiry deadline**

9 December 2025, 11:59pm

### **Tender submission deadline**

19 December 2025, 12:00pm

### **Submission address and any special instructions**

[www.wolverhamptontenders.com](http://www.wolverhamptontenders.com)

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

27 February 2026

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## **Award criteria**



<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Quality	Quality 80% - Lot Specific	Quality	80%
Social Value	Social Value - 10%	Quality	10%
EDI	EDI - 10%	Quality	10%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

### Special regime

Light touch

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## Contracting authority

**Wolverhampton City Council**

- Public Procurement Organisation Number: PVBV-7568-LBLL

Civic Centre, St Peter's Square

Wolverhampton

WV1 1SH

United Kingdom

Email: [corporate.procurement@wolverhampton.gov.uk](mailto:corporate.procurement@wolverhampton.gov.uk)

Website: <http://www.wolverhamptontenders.com>

Region: UKG39 - Wolverhampton

Organisation type: Public authority - sub-central government