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Planning

GLA Cleaning and Porterage Services

Greater London Authority (GLA)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075681

Procurement identifier (OCID): ocds-h6vhtk-0524b9 ([view related notices](#))

Published 20 November 2025, 1:39pm

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Scope

Reference

WS2527587141

Description

This Notice is to advise potential suppliers of Broadcast and Audio-Visual Services, that Transport for London (TfL), on behalf of the Greater London Authority (GLA) are undertaking an Early Market Engagement (EME) exercise in relation to a procurement process for these services.

The indicative scope which is subject to change will comprise:

Core Services:

- Office cleaning

- Porterage
- Window cleaning
- Pest control

Additional Cleaning Services:

- High-level cleaning
- Secure/equipment room cleaning

Total value (estimated)

- £6,200,000 excluding VAT
- £7,680,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2026 to 30 November 2032
- Possible extension to 30 November 2034
- 8 years

Main procurement category

Services

CPV classifications

- 90900000 - Cleaning and sanitation services

Contract locations

- UKI - London
-

Engagement

Engagement deadline

15 December 2025

Engagement process description

The proposed contract, following this procurement process, is currently planned to commence in December 2026.

The primary purpose of this Notice and Early Market Engagement (EME) exercise is to better understand market appetite, capacity, and capability for delivering the required services.

Suppliers are invited to express their interest in participating in this EME exercise, which will include completion of a short Market Sounding Questionnaire (MSQ).

To confirm interest, suppliers should email the following details to SoftFMProcurement@tfl.gov.uk:

Organisation name:

Main contact name:

Email address for correspondence:

Upon confirmation, interested parties will receive the MSQ, which must be completed and returned by 17:00 hours on 15 December 2025. The MSQ will include further details of the potential requirement and instructions for completion and return.

Feedback from this engagement may be used by TfL to inform and refine the final tender documentation.

Please note: A separate Contract Notice will be published as a formal call for competition to invite suppliers to participate in the future tendering process.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

Greater London Authority (GLA)

- Public Procurement Organisation Number: PHGV-7784-TDZZ

City Hall, Kamal Chunchie Way

London

E16 1ZE

United Kingdom

Email: SoftFMProcurement@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

Transport for London

Summary of their role in this procurement: TfL Procurement & Commercial is undertaking this procurement on behalf of the GLA as part of the Procurement Shared Service

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: SoftFMProcurement@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Contact organisation

Contact Transport for London for any enquiries.