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Contract

## **Electronic Payment Services**

Red Kite Community Housing

F03: Contract award notice

Notice identifier: 2025/S 000-075617

Procurement identifier (OCID): ocds-h6vhtk-03d2d5

Published 20 November 2025, 12:17pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Red Kite Community Housing

Hampden Court, Frederick Place

High Wycombe, Bucks

HP11 1JU

#### **Contact**

Catherine Gray

#### **Email**

[procurement@redkitecommunityhousing.org.uk](mailto:procurement@redkitecommunityhousing.org.uk)

#### **Telephone**

+44 1494476100

#### **Country**

United Kingdom

**NUTS code**

UKJ13 - Buckinghamshire CC

**Internet address(es)**

Main address

<http://www.redkitehousing.org.uk>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA26267](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA26267)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Electronic Payment Services

Reference number

Ops 119 - 2023

#### **II.1.2) Main CPV code**

- 79211000 - Accounting services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Red Kite were looking for a single service provider to support our tenants in making electronic rent payments. The service will be based at Red Kite's head office in High Wycombe, Buckinghamshire.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £558,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 66110000 - Banking services
- 30142000 - Accounting machines and cash registers
- 79211000 - Accounting services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

The service will take place at Red Kite's head office in High Wycombe, Buckinghamshire.

#### **II.2.4) Description of the procurement**

All requirements were detailed in the suite of tender documents supplied with the Contract Notice. Red Kite were looking for a single supplier to provide electronic payment services, which will enable our tenants to pay their rent electronically.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 50%

Price - Weighting: 50%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-015506](#)

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## **Section V. Award of contract**

### **Contract No**

20230601-000002 (2023/S 000-015506)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

13 September 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Access UK Limited

Armstrong Building Oakwood Drive, Loughborough University Science & Enterprise Park,  
Loughborough

Leics

LE11 3QF

Email

[tendernotifications@theaccessgroup.com](mailto:tendernotifications@theaccessgroup.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.pay360.com/>

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £511,000

Total value of the contract/lot: £558,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(MT Ref:235986)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>