

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/075451-2025>

Contract

ID576 HALO Incident Management Software

Aspire Housing

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075451

Procurement identifier (OCID): ocds-h6vhtk-05e4e7

Published 20 November 2025, 8:08am

Scope

Reference

ID576

Description

HALO Incident Management Software used by Aspire and Integrated with wider business. Direct award for 3 years.

Contract 1. ID576

Supplier

- HALO SERVICE SOLUTIONS LTD

Contract value

- £99,313.20 excluding VAT
- £119,175.84 including VAT

Below the relevant threshold

Date signed

1 May 2025

Contract dates

- 7 May 2025 to 6 May 2028
- 3 years

Main procurement category

Goods

CPV classifications

- 48100000 - Industry specific software package

Contract locations

- UKG - West Midlands (England)

Procedure

Procedure type

Below threshold - without competition

Supplier

HALO SERVICE SOLUTIONS LTD

- Companies House: SC216980
- Public Procurement Organisation Number: PYVD-5774-MHXD

Cartref, Bonar Bridge

Arday

IV24 3AR

United Kingdom

Email: sales@haloitsm.com

Website: <https://usehalo.com>

Region: UKM61 - Caithness & Sutherland and Ross & Cromarty

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. ID576

Contracting authority

Aspire Housing

- Public Procurement Organisation Number: PTCP-1774-DYCR

Kingsley, The Brampton

Newcastle Under Lyme

ST5 0QW

United Kingdom

Email: contracts@aspirehousing.co.uk

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - sub-central government