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Award

Passport (Asset Suite 9) maintenance and support 2026

Nuclear Restoration Services Limited

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075408

Procurement identifier (OCID): ocds-h6vhtk-051a29 ([view related notices](#))

Published 19 November 2025, 4:49pm

Scope

Reference

C21711

Description

Passport maintenance and support from 2026

Passport is a works management system used to facilitate the delivery and recording of the maintenance schedule activities, ensuring that sites remain compliant with the various regulatory bodies. It is used for work management, inventory management, document and records management and engineering change management including but not limited to:

Proactively and sustainably managing assets, ensuring safety, security and environmental compliance is maintained to the relevant standards;

Enabling programmes to understand the requirements on assets critical to their programmes, minimising emergent risks;

Managing assets in terms of knowledge, performance, risk and expenditure over the

lifecycle.

The system is used at 8 NRS sites by c. 600 users.

The estimated price includes maintenance, hosting, CPI, minor upgrades and exit costs and the term is five years with an option to extend for a 6th year.

Terms and conditions of this contract will allow sites to be removed from this contract on a one by one basis as EAM is implemented throughout the business.

The transparency notice Contract value is based on the maximum contract extension period therefore it is not a guaranteed value of spend.

Contract 1. Passport (Asset Suite 9) maintenance and support 2026

Supplier

- HITACHI ENERGY UK LIMITED

Contract value

- £4,400,000 excluding VAT
- £5,280,000 including VAT

Above the relevant threshold

Award decision date

19 November 2025

Standstill period

- End: 28 November 2025
- 8 working days

Earliest date the contract will be signed

12 December 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2030
- Possible extension to 31 December 2031
- 6 years

Description of possible extension:

Optional year to allow completion of EAM project if required

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

One year extension option

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Procedure

Procedure type

Direct award

Supplier

HITACHI ENERGY UK LIMITED

- Public Procurement Organisation Number: PGJR-6417-NZZW

Alpha Tower

Birmingham

B1 1TT

United Kingdom

Email: gb-sales-opportunities@hitachienergy.com

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Passport (Asset Suite 9) maintenance and support 2026

Contracting authority

Nuclear Restoration Services Limited

- Public Procurement Organisation Number: PXPQ-2228-DGTY

Hinton House, Birchwood Park Avenue, Risley

Warrington

WA3 6GR

United Kingdom

Email: isla.fray@nrservices.uk

Website: <https://www.gov.uk/government/organisations/nuclear-restoration-services>

Region: UKD61 - Warrington

Organisation type: Public authority - sub-central government

