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Tender

T25-174BUS Delivery of an Inclusive Contact Centre Academy for DCSDC LMP

Derry City and Strabane District Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-075274

Procurement identifier (OCID): ocds-h6vhtk-05e485 ([view related notices](#))

Published 19 November 2025, 2:27pm

Scope

Reference

T25-174BUS Delivery of an Inclusive Contact Centre Academy for DCSDC LMP

Description

This is an invitation to tender for the delivery of an Inclusive Contact Centre Academy on behalf of Derry City and Strabane District Council's Labour Market Partnership, hereby known as DSLMP. The 2025/26 DSLMP Action Plan strives to improve employability outcomes and / or labour market conditions locally. This procurement exercise focuses on the Skilled Labour Supply theme. DSLMP are seeking tenders from organisations who have the required experience, expertise, and qualifications in delivering and managing employment academies for people with disabilities within the Contact Centre sector. Your submission must be submitted via etendersNI, via this CFT. No other method of submissions will be accepted. Please refer to the CfT documents for further detail.

Total value (estimated)

- £40,500 including VAT

Below the relevant threshold

Contract dates (estimated)

- 24 December 2025 to 30 September 2026
- Possible extension to 30 September 2027
- 1 year, 9 months, 8 days

Description of possible extension:

Subject to funding - 12 months possible extension

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services
- 80570000 - Personal development training services

Contract locations

- UKN0A - Derry City and Strabane

Submission

Enquiry deadline

3 December 2025, 12:00pm

Tender submission deadline

17 December 2025, 12:00pm

Submission address and any special instructions

www.etendersni.gov.uk

Tenders may be submitted electronically

Yes

Award criteria

See tender docs for further detail.

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Derry City and Strabane District Council

- Public Procurement Organisation Number: PGJQ-8275-HLMG

98 Strand Road

Derry

BT48 7NN

United Kingdom

Email: tenders@derrystrabane.com

Website: <http://www.derrystrabane.com>

Region: UKN0A - Derry City and Strabane

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Northern Ireland